# Fall 2021 PASCO COUNTY SCHOOLS PASCO COUNTY OVERALL EMPLOYEE AND STUDENT SURVEY RESULTS

#### **EMPLOYEE ENGAGEMENT**

Gallup measures employee engagement based on responses to its  $Q^{12}$  survey, which consists of 12 actionable workplace elements with proven links to performance outcomes.

3.89

GRANDMEAN

"Engaged" employees work with passion and feel a profound connection to their employer. They drive innovation and move the organization forward. "Not Engaged" employees may be satisfied with their jobs, but they are not emotionally connected to their workplaces and are unlikely to devote much discretionary effort to their work. "Actively Disengaged" employees are dissatisfied with their workplaces and are likely to be spreading negativity to their coworkers.

#### STUDENT ENGAGEMENT

The involvement in and enthusiasm for school, reflects how well students are known and how often they get to do what they do best.

36%

**ENGAGED** 

#### **MISSION**

"The mission of

Pasco County Schools

is to provide a world

class education for all

students."

#### STUDENT HOPE

The ideas and energy we have for the future drives effort, academic achievement, credits earned, and retention of students of all ages.

36%

**HOPEFUL** 

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<sup>\*</sup> Data suppressed due to n size

## **Employee Engagement**

Overall Engagement is measured by the GrandMean, which is an average of the 12 Engagement items. The higher your score (with a maximum possible score of 5), the more engaged your fellow employees are.

YOUR SCHOOL

44% ENGAGED 41% 15%
NOT ENGAGED ACTIVELY

15% ACTIVELY DISENGAGED

		-			
ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUR	R SCHOOL		PCS	GALLUP OVERALL DATABASE
	CURRENT	F	PAST	OVERALL	(50TH)
<b>GRANDMEAN</b> (out of 5) n =	<b>3.89</b> 6,089		.96 ,340	3.89 6,089	4.00
Q00. How satisfied are you with your organization as a place to work?	3.72	↓ 3	3.92	3.72	3.90
Q01. I know what is expected of me at work.	4.30	4	1.34	4.30	4.40
Q02. I have the materials and equipment I need to do my work right.	3.88	Ĵ	3.91	3.88	4.00
Q03. At work, I have the opportunity to do what I do best every day.	3.96	4	1.06	3.96	4.09
Q04. In the last seven days, I have received recognition or praise for doing good work.	3.45	ć	3.61	3.45	3.57
Q05. My supervisor, or someone at work, seems to care about me as a person.	4.16	4	1.25	4.16	4.29
Q06. There is someone at work who encourages my development.	3.95	4	1.02	3.95	4.03
Q07. At work, my opinions seem to count.	3.58	3	3.73	3.58	3.75
Q08. The mission or purpose of my organization makes me feel my job is important.	3.93	4	1.08	3.93	4.14
Q09. My associates are committed to doing quality work.	4.11	4	1.24	4.11	4.23
Q10. I have a best friend at work.	3.71	ć	3.64	3.71	3.63
Q11. In the last six months, someone at work has talked to me about my progress.	3.65	3	3.63	3.65	3.94
Q12. This last year, I have had opportunities at work to learn and grow.	3.99	4	1.06	3.99	4.17

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>■</sup> Item data not shown if n < 5. Workgroup data not shown to protect confidentiality.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Employee Engagement (Continued)

#### YOUR SCHOOL

44% 41% 15% actively disengaged

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUR S	SCHOOL	PCS	GALLUP OVERALL DATABASE
	CURRENT	PAST	OVERALL	(50TH)
GRANDMEAN (out of 5)	3.89	3.96	3.89	4.00
n =	6,089	6,340	6,089	

#### YOUR SCHOOL

ITEM RESPONSES		EXT. DISSATISFIED STRONGLY DISAGREE	EXT. SATISFIED STRONGLY AGREE
	TOTAL N	■ % 1 ■ % 2 ■ % 3	■ % 4 ■ % 5
Q00. How satisfied are you with your organization as a place to work?	6,062	10 24 36	27
Q01. I know what is expected of me at work.	6,080	11 30	53
Q02. I have the materials and equipment I need to do my work right.	6,062	9 18 32	36
Q03. At work, I have the opportunity to do what I do best every day.	6,067	9 17 30	41
Q04. In the last seven days, I have received recognition or praise for doing good work.	6,009	18 12 14 19	37
Q05. My supervisor, or someone at work, seems to care about me as a person.	6,052	6 12 22	55
Q06. There is someone at work who encourages my development.	6,023	6 8 16 25	45
Q07. At work, my opinions seem to count.	6,031	10 11 20 27	32
Q08. The mission or purpose of my organization makes me feel my job is important.	6,038	6 8 17 27	42
Q09. My associates are committed to doing quality work.	6,038	6 16 31	45
Q10. I have a best friend at work.	5,781	12 9 17 20	42
Q11. In the last six months, someone at work has talked to me about my progress.	5,885	12 10 17 24	37
Q12. This last year, I have had opportunities at work to learn and grow.	5,928	5 7 15 28	44

<sup>-</sup> No data available

Numeric values shown when percentages are 5% or higher.

<sup>\*</sup> Data suppressed due to n size

<sup>■</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5. Workgroup data not shown to protect confidentiality.

 $<sup>\</sup>uparrow\downarrow$  Meaningful growth or decline (0.20 mean change)

## Employee Engagement - Additional Items

ADDITIONAL ITEMS	YOUR S	SCHOOL <i>PAST</i>	PCS OVERALL	GALLUP OVERALL DATABASE (50TH)
n =	6,089	6,340	6,089	
I'm extremely proud of the quality of the products/services my organization offers.	3.69	3.87	3.69	4.18
I understand how the organization's values impact how I do my job.	3.92	4.03	3.92	4.25
Good performance is adequately recognized and rewarded at my organization.	3.28	3.44	3.28	3.78
The executive district leadership of Pasco County Schools makes me confident about the future of the district.	3.07	3.21	3.07	

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **1** % 1 **%** 2 **%** 3 **%** 4 **%** 5 I'm extremely proud of the quality of the 6,002 products/services my organization offers. I understand how the organization's values impact 6,001 how I do my job. Good performance is adequately recognized and 6,015 rewarded at my organization. The executive district leadership of Pasco County 5,920 Schools makes me confident about the future of the district.

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<sup>-</sup> No data available

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<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Student Engagement

## The involvement in and enthusiasm for school.

#### YOUR SCHOOL

36% ENGAGED 31% NOT ENGAGED 33% ACTIVELY DISENGAGED

ENGAGEMENT GRANDMEAN BY GRADE

YOUR SCHOOL									
5th 6th 7th 8th 9th 10th 11th 12th									
*	*	*	*	*	*	*	*		

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUF CURRENT	R SCH	HOOL <i>PAST</i>	PCS OVERALL	OVERALL GSP DATABASE**
<b>GRANDMEAN</b> (out of 5) n =	<b>3.63</b> 28,798		3.76 23,099	3.63 28,798	3.86
At this school, I get to do what I do best every day.	3.36		3.47	3.36	3.54
My teachers make me feel my schoolwork is important.	3.81		3.97	3.81	3.99
I feel safe in this school.	3.59	$\downarrow$	3.87	3.59	3.87
I have fun at school.	3.29		3.28	3.29	3.45
I have a best friend at school.	4.22		4.06	4.22	4.35
In the last seven days, someone has told me I have done good work at school.	3.35	$\downarrow$	3.58	3.35	3.61
In the last seven days, I have learned something interesting at school.	3.50	$\downarrow$	3.72	3.50	3.86
The adults at my school care about me.	3.61	$\downarrow$	3.83	3.61	3.84
I have at least one teacher who makes me excited about the future.	3.84		3.95	3.84	4.09

#### ITEM RESPONSES

YOUR SCHOOL

HEM RESPONSES		STRONGLY DISAGREE	STRONGLY AGREE
	TOTAL N	■ %1 ■ %2 ■ %3	■ % 4 ■ % 5
At this school, I get to do what I do best every day.	29,328	7 13 33	30 16
My teachers make me feel my schoolwork is important.	29,999	5 9 21 31	34
I feel safe in this school.	29,890	8 11 24 2	29
I have fun at school.	30,148	13 15 25	26 22
I have a best friend at school.	29,767	9 5 8 13	65
In the last seven days, someone has told me I have done good work at school.	28,999	21 11 14 19	35
In the last seven days, I have learned something interesting at school.	29,845	13 12 19 2	5 31
The adults at my school care about me.	28,497	8 11 24 2	7 30
I have at least one teacher who makes me excited about the future.	29,509	11 8 14 22	46

 $<sup>^{\</sup>star\star}\textsc{Overall}$  GSP Database reflects results from previous five school years.

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## Student Hope

## The ideas and energy students have for the future.

YOUR SCHOOL

36%
HOPEFUL

31% STUCK 33%
DISCOURAGED

HOPE GRANDMEAN BY GRADE

YOUR SCHOOL							
5th	6th	7th	8th	9th	10th	11th	12th
*	*	*	*	*	*	*	*

HOPE OVERALL ITEM GRANDMEAN	YOUR S CURRENT	SCHOOL <i>PAST</i>	PCS OVERALL	OVERALL GSP DATABASE**
<b>GRANDMEAN</b> (out of 5)	<b>4.01</b> 28,640	4.10 23,589	4.01 28,640	4.29
I know I will graduate from high school.	4.37	4.43	4.37	4.64
I have a great future ahead of me.	4.12	4.21	4.12	4.39
I can think of many ways to get good grades.	3.92	4.02	3.92	4.16
I have many goals.	3.81	3.93	3.81	4.16
I can find many ways around problems.	3.66	3.75	3.66	3.89
I know I will find a good job in the future.	4.09	4.18	4.09	4.36

#### ITEM RESPONSES

#### YOUR SCHOOL

HEM RESPONSES	TOTAL N	STRONGLY DISAGE	STRONGLY AGREE		
	TOTAL N	■ % 1 ■ % 2	<b>8</b> % 3	■ % 4 ■ % 5	_
I know I will graduate from high school.	29,041	11 21		62	
I have a great future ahead of me.	28,552	17	28	47	
I can think of many ways to get good grades.	29,963	7 19	30	39	
I have many goals.	29,897	7 10 19	23	41	
I can find many ways around problems.	29,899	5 10 26	32	27	
I know I will find a good job in the future.	28,447	5 18	27	47	ı

<sup>\*\*</sup>Overall GSP Database reflects results from previous five school years.

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 $_{\uparrow\downarrow}~$  Meaningful growth or decline (0.20 mean change)

## Belonging

## Feeling accepted and included as part of the school.

OVERALL GRANDMEAN	YOUR SCHOOL								
BY GRADE	5th	6th	7th	8th	9th	10th	11th	12th	
D1 010 DE	*	*	*	*	*	*	*	*	

ITEM GRANDMEAN	YOUR CURRENT	R SCHOOL <i>PAST</i>	PCS OVERALL	
<b>GRANDMEAN</b> (out of 5) n =	<b>3.37</b> 26,364	3.53 20,861	3.37 26,364	
If I were in trouble, there is an adult at school I can count on to help.	3.60	3.72	3.60	
My classmates care about me.	3.10	3.19	3.10	
I feel like I belong at my school.	3.31	3.47	3.31	
This school is a good place for students like me.	3.40	↓ 3.62	3.40	

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **%** 2 **%** 3 **4 %** 5 If I were in trouble, there is an adult at school I can count 29,163 on to help. My classmates care about me. 28,283 I feel like I belong at my school. 29,286 This school is a good place for students like me. 28,753

Numeric values shown when percentages are 5% or higher.

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<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Social and Emotional Learning

How people learn to understand and manage emotions and establish positive relationships with others.

	YOUR SCHOOL							
OVERALL GRANDMEAN	5th	6th	7th	8th	9th	10th	11th	12th
BY GRADE	*	*	*	*	*	*	*	*

ITEM GRANDMEAN	YOUR S	SCHOOL <i>PAST</i>	PCS OVERALL	
<b>GRANDMEAN</b> (out of 5) n =	<b>3.35</b> 28,559	3.45 23,342	3.35 28,559	
When I am angry or upset, I am very good at explaining what is bothering me to other people.	2.60	2.68	2.60	
When I disagree with other people, I am very good at finding a solution to our problem.	3.21	3.34	3.21	
I am very good at listening to my friends when they are angry or upset about something.	4.22	4.32	4.22	

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **%** 2 **%** 3 **%** 4 **8** % 5 When I am angry or upset, I am very good at 29,492 30 23 20 explaining what is bothering me to other people. When I disagree with other people, I am very good at 29,505 15 finding a solution to our problem. I am very good at listening to my friends when they 29,785 52 are angry or upset about something.

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

Numeric values shown when percentages are 5% or higher.

<sup>■</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Purpose and Survey Methodology

The mission of the Pasco County Schools is "To provide a world-class education for all students." Achieving this mission requires that PCS is aware of the perceptions of employees and students, and that each employee and student see PCS as a great place to work and learn. PCS launched a partnership with Gallup in 2013 to measure employee and student perceptions and uses this information to make further progress toward achieving the PCS mission.

Based on more than four decades of research, Gallup has identified definitive employee attitudes that correspond with the most successful workplaces. Employee engagement — involvement with and enthusiasm for work — is measured by Gallup in a 12-question employee survey. An employee's level of engagement links to various school outcomes, including employee retention, parent engagement, student retention, and student achievement. The employee engagement survey was conducted online from Oct. 4 through Oct. 15, 2021, with 6,340 PCS employees registering their opinions (64% response rate).

The 22 core items in the Gallup Student Poll measure several dimensions of student success, including engagement with school, hope for the future, belonging, and social and emotional learning. Research supports the idea that hope (ideas and energy for the future) and engagement (involvement with and enthusiasm for school) are actionable targets linked to student achievement, retention, and future employment. The Gallup Student Poll was conducted online during the school day from Sep. 27 through Oct. 22, 2021, with over 25,056 PCS students completing the survey.

Both of these surveys have yielded a wealth of data designed to inform PCS improvement efforts. Ongoing dialogue will continue with teams of employees across PCS as we continue to leverage insights from these data to drive success.

The results provide a comprehensive view of school-level data collected from the employee and student surveys. Please note the following:

- O The employee survey results are reported at the school level, and also include the PCS districtwide results.
- O The student survey results are shown at the school level, and also include PCS level-alike reports (e.g., all PCS high schools). The Overall GSP Database results, representing national data from the last five years, are also presented for student engagement and hope.
- O The student survey is only available for students in grades 5-12. Although survey participation in the elementary schools is limited to students in the upper grades, discussions about student hope, engagement, belonging, and social and emotional learning apply to all students.
- O School leaders are encouraged to approach the action planning process with school improvement needs and responses of both employees and students in mind. Many of the best examples of school leaders building great places to work and learn rely on integrating relatively simple actions into daily conversations.

These data are at the foundation of many important discussions and actions being taken throughout PCS. We look forward to leveraging insights from these results as we work to achieve our important mission.

## Action Planning

EMPLOYEE ENGAGEMENT		
Items our school will invest in are	:	
Actions we will take:		When:
ACTIONS WE WIII take.		vviieii.
STUDENT ENGAGEMENT	STUDENT HOPE	BELONGING AND SOCIAL AND
		EMOTIONAL LEARNING
Items our school will invest in are:	Items our school will invest in are:	Items our school will invest in are:
Actions we will take:	Actions we will take:	Actions we will take:
When:	When:	When: