# Fall 2020 PASCO COUNTY SCHOOLS HIGH SCHOOLS EMPLOYEE AND STUDENT SURVEY RESULTS

#### **EMPLOYEE ENGAGEMENT**

Gallup measures employee engagement based on responses to its Q<sup>12</sup> survey, which consists of 12 actionable workplace elements with proven links to performance outcomes.

3.79

GRANDMFAN

"Engaged" employees work with passion and feel a profound connection to their employer. They drive innovation and move the organization forward. "Not Engaged" employees may be satisfied with their jobs, but they are not emotionally connected to their workplaces and are unlikely to devote much discretionary effort to their work. "Actively Disengaged" employees are dissatisfied with their workplaces and are likely to be spreading negativity to their coworkers.

#### STUDENT ENGAGEMENT

The involvement in and enthusiasm for school, reflects how well students are known and how often they get to do what they do best.

29%

**ENGAGED** 

#### **MISSION**

"The mission of

Pasco County Schools

is to provide a world

class education for all

students."

#### STUDENT HOPE

The ideas and energy we have for the future drives effort, academic achievement, credits earned, and retention of students of all ages.

42%

HOPEFUL

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<sup>\*</sup> Data suppressed due to n size

## **Employee Engagement**

Overall Engagement is measured by the GrandMean, which is an average of the 12 Engagement items. The higher your score (with a maximum possible score of 5), the more engaged your fellow employees are.

YOUR SCHOOL

39% ENGAGED

44% 17%
NOT ENGAGED ACTIVELY

1/% ACTIVELY DISENGAGED

	_	-			_
ENGAGEMENT OVERALL ITEM GRANDMEAN		UR SCHOOL		PCS	GALLUP OVERALL DATABASE
	CURRENT		PAST	OVERALL	(50TH)
GRANDMEAN (out of 5) n =	<b>3.79</b> 1,256		3.70 1,318	3.96 6,340	4.06
Q00. How satisfied are you with your organization as a place to work?	3.78		3.60	3.92	4.08
Q01. I know what is expected of me at work.	4.26		4.20	4.34	4.50
Q02. I have the materials and equipment I need to do my work right.	3.76		3.72	3.91	4.19
Q03. At work, I have the opportunity to do what I do best every day.	3.88		3.94	4.06	4.16
Q04. In the last seven days, I have received recognition or praise for doing good work.	3.34	<b>†</b>	3.03	3.61	3.76
Q05. My supervisor, or someone at work, seems to care about me as a person.	4.10		3.91	4.25	4.31
Q06. There is someone at work who encourages my development.	3.86		3.72	4.02	4.01
Q07. At work, my opinions seem to count.	3.53	<b>↑</b>	3.28	3.73	3.94
Q08. The mission or purpose of my organization makes me feel my job is important.	3.86		3.76	4.08	4.18
Q09. My associates are committed to doing quality work.	4.03		3.96	4.24	4.19
Q10. I have a best friend at work.	3.55		3.52	3.64	3.79
Q11. In the last six months, someone at work has talked to me about my progress.	3.41		3.47	3.63	4.09
Q12. This last year, I have had opportunities at work to learn and grow.	3.90	,	3.88	4.06	4.18

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>■</sup> Item data not shown if n < 5. Workgroup data not shown to protect confidentiality.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Employee Engagement (Continued)

#### YOUR SCHOOL

39% 44% 17% engaged not engaged actively disengaged

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUR S	SCHOOL	PCS	GALLUP OVERALL DATABASE
	CURRENT	PAST	OVERALL	(50TH)
GRANDMEAN (out of 5)	3.79	3.70	3.96	4.06
n =	1,256	1,318	6,340	

#### YOUR SCHOOL

ITEM RESPONSES		EXT. DISSATISFIED STRONGLY DISAGREE	EXT. SATISFIED STRONGLY AGREE
	TOTAL N	■ % 1 ■ % 2 ■ % 3	■ % 4 ■ % 5
Q00. How satisfied are you with your organization as a place to work?	1,249	8 22 36	29
Q01. I know what is expected of me at work.	1,253	5 10 32	51
Q02. I have the materials and equipment I need to do my work right.	1,253	6 10 19 32	33
Q03. At work, I have the opportunity to do what I do best every day.	1,253	5 9 17 29	39
Q04. In the last seven days, I have received recognition or praise for doing good work.	1,229	20 12 15 19	34
Q05. My supervisor, or someone at work, seems to care about me as a person.	1,250	6 7 11 24	52
Q06. There is someone at work who encourages my development.	1,243	7 8 17 27	41
Q07. At work, my opinions seem to count.	1,238	13 10 19 28	30
Q08. The mission or purpose of my organization makes me feel my job is important.	1,249	7 7 17 30	39
Q09. My associates are committed to doing quality work.	1,243	6 17 35	40
Q10. I have a best friend at work.	1,176	14 10 19 20	36
Q11. In the last six months, someone at work has talked to me about my progress.	1,205	16 12 18 2	3 31
Q12. This last year, I have had opportunities at work to learn and grow.	1,211	7 6 17 28	41

<sup>-</sup> No data available

Numeric values shown when percentages are 5% or higher.

<sup>\*</sup> Data suppressed due to n size

<sup>■</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5. Workgroup data not shown to protect confidentiality.

 $<sup>\</sup>uparrow\downarrow$  Meaningful growth or decline (0.20 mean change)

## Employee Engagement - Additional Items

ADDITIONAL ITEMS	YOUR CURRENT	SCHOOL <i>PAST</i>	PCS OVERALL	GALLUP OVERALL DATABASE (50TH)
n =	1,256	1,318	6,340	
I'm extremely proud of the quality of the products/services my organization offers.	3.68	3.66	3.87	4.25
I understand how the organization's values impact how I do my job.	3.83	3.79	4.03	4.29
Good performance is adequately recognized and rewarded at my organization.	3.19	3.07	3.44	3.88
The executive district leadership of Pasco County Schools makes me confident about the future of the district.	2.84	↑ 2.62	3.21	

ITEM RESPONSES	YOUR SCHOOL						
HEW RESPONSES		STRONGL	Y DISAGR	EE	STRONGLY AGREE		
	TOTAL N	■ % 1	<b>%</b> 2	<b>%</b> 3	■ % 4	■ % 5	
I'm extremely proud of the quality of the products/services my organization offers.	1,240	5 10	24	34		27	
I understand how the organization's values impact how I do my job.	1,232	5 7	21	33		34	
Good performance is adequately recognized and rewarded at my organization.	1,237	16	14	25	22	22	
The executive district leadership of Pasco County Schools makes me confident about the future of the district.	1,215	23	17	28	19	14	

Numeric values shown when percentages are 5% or higher.

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## Student Engagement

## The involvement in and enthusiasm for school.

#### YOUR SCHOOL

29% 33% ENGAGED NOT ENGAGED A

38% ACTIVELY DISENGAGED

ENGAGEMENT GRANDMEAN BY GRADE

			YOUR S	CHOOL			
5th	6th	7th	8th	9th	10th	11th	12th
*	*	*	*	3.54	3.48	3.51	3.57

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUF CURRENT	R SCH	HOOL <i>PAST</i>	PCS OVERALL	OVERALL GSP DATABASE**
<b>GRANDMEAN</b> (out of 5) n =	<b>3.52</b> 8,773		3.51 13,935	3.76 23,099	3.85
At this school, I get to do what I do best every day.	3.33		3.25	3.47	3.53
My teachers make me feel my schoolwork is important.	3.74		3.69	3.97	3.98
I feel safe in this school.	3.60	<b>↑</b>	3.35	3.87	3.84
I have fun at school.	3.06		3.10	3.28	3.44
I have a best friend at school.	3.85	$\downarrow$	4.14	4.06	4.36
In the last seven days, someone has told me I have done good work at school.	3.32		3.26	3.58	3.60
In the last seven days, I have learned something interesting at school.	3.52		3.51	3.72	3.85
The adults at my school care about me.	3.50		3.41	3.83	3.82
I have at least one teacher who makes me excited about the future.	3.73		3.80	3.95	4.08

#### ITEM RESPONSES

#### YOUR SCHOOL

ITEM RESPONSES		STRONGLY DISAGREE	STRONGLY AGREE
	TOTAL N	■ % 1 ■ % 2 ■ % 3	■ % 4 ■ % 5
At this school, I get to do what I do best every day.	9,081	7 14 34	29 16
My teachers make me feel my schoolwork is important.	9,324	9 25 33	3 29
I feel safe in this school.	8,917	6 10 27	31 25
I have fun at school.	9,183	15 18 29	24 15
I have a best friend at school.	9,112	14 7 11 16	52
In the last seven days, someone has told me I have done good work at school.	9,083	21 11 15	19 33
In the last seven days, I have learned something interesting at school.	9,285	11 11 21 2	27 29
The adults at my school care about me.	8,765	7 11 29	29 24
I have at least one teacher who makes me excited about the future.	9,126	10 9 17 23	40

 $<sup>^{\</sup>star\star}\textsc{Overall}$  GSP Database reflects results from previous three years.

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<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Student Hope

## The ideas and energy students have for the future.

YOUR SCHOOL

42%

25%

33%
DISCOURAGED

HOPEFUL

STUCK

HOPE GRANDMEAN BY GRADE

			YOUR S	SCHOOL			
5th	6th	7th	8th	9th	10th	11th	12th
*	*	*	*	4.05	4.07	4.13	4.21

HOPE OVERALL ITEM GRANDMEAN	YOUR S CURRENT	SCHOOL <i>PAST</i>	PCS OVERALL	OVERALL GSP DATABASE**
<b>GRANDMEAN</b> (out of 5) n =	<b>4.11</b> 9,014	4.07 14,523	4.10 23,589	4.27
I know I will graduate from high school.	4.52	4.59	4.43	4.63
I have a great future ahead of me.	4.18	4.22	4.21	4.37
I can think of many ways to get good grades.	3.98	4.01	4.02	4.15
I have many goals.	3.96	4.03	3.93	4.14
I can find many ways around problems.	3.82	3.84	3.75	3.88
I know I will find a good job in the future.	4.10	4.15	4.18	4.35

#### ITEM RESPONSES

#### YOUR SCHOOL

TIEM RESPONSES	TOTAL N	STRONGLY DISAGREE  % 1  % 2  % 3	STRONGLY AGREE ■ % 4 ■ % 5
I know I will graduate from high school.	9,182	9 17	70
I have a great future ahead of me.	8,948	17 26	50
I can think of many ways to get good grades.	9,312	6 20 31	40
I have many goals.	9,272	8 19 23	45
I can find many ways around problems.	9,301	7 26 33	31
I know I will find a good job in the future.	8,960	5 20 27	46

<sup>\*\*</sup>Overall GSP Database reflects results from previous three years.

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## Belonging

## Feeling accepted and included as part of the school.

OVEDALL CDANDAGAN	YOUR SCHOOL									
OVERALL GRANDMEAN BY GRADE	5th	6th	7th	8t	th	9th	10th	11th	12th	
DI GRADE	*	*	*	*	r	3.27	3.25	3.27	3.33	
ITEM GRANDMEAN		YOUR SCHOO				PCS OVERA	LL			
GRANDMEAN	(out of 5)	3.28				3.53				
	n =	8,020				20,86				
If I were in trouble, there is an adult at school count on to help.	ol I can	3.48				3.72				
My classmates care about me.		3.00				3.19				
I feel like I belong at my school.		3.21				3.47				
This school is a good place for students like	e me.	3.32				3.62				

#### YOUR SCHOOL **ITEM RESPONSES** STRONGLY DISAGREE STRONGLY AGREE $\mathsf{TOTAL}\;\mathsf{N}$ **%** 3 **%** 4 If I were in trouble, there is an adult at school I can count 8,909 on to help. My classmates care about me. 8,600 30 I feel like I belong at my school. 8,965 This school is a good place for students like me. 8,782 30

Numeric values shown when percentages are 5% or higher.

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

### Social and Emotional Learning

How people learn to understand and manage emotions and establish positive relationships with others.

		YOUR SCHOOL						
OVERALL GRANDMEAN	5th	6th	7th	8th	9th	10th	11th	12th
BY GRADE	*	*	*	*	3.38	3.43	3.54	3.60

ITEM GRANDMEAN	YOUR SCHOOL	PCS OVERALL
<b>GRANDMEAN</b> (out of 5)  n =	<b>3.47</b> 8,941	3.45 23,342
When I am angry or upset, I am very good at explaining what is bothering me to other people.	2.69	2.68
When I disagree with other people, I am very good at finding a solution to our problem.	3.40	3.34
I am very good at listening to my friends when they are angry or upset about something.	4.31	4.32

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **%** 2 **%** 3 **%** 4 **8** % 5 When I am angry or upset, I am very good at 9,158 23 27 20 explaining what is bothering me to other people. When I disagree with other people, I am very good at 9,169 33 finding a solution to our problem. I am very good at listening to my friends when they 9,249 29 55 are angry or upset about something.

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

Numeric values shown when percentages are 5% or higher.

<sup>■</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Purpose and Survey Methodology

The mission of the Pasco County Schools is "To provide a world-class education for all students." Achieving this mission requires that PCS is aware of the perceptions of employees and students, and that each employee and student see PCS as a great place to work and learn. PCS launched a partnership with Gallup in 2013 to measure employee and student perceptions and uses this information to make further progress toward achieving the PCS mission.

Based on more than four decades of research, Gallup has identified definitive employee attitudes that correspond with the most successful workplaces. Employee engagement — involvement with and enthusiasm for work — is measured by Gallup in a 12-question employee survey. An employee's level of engagement links to various school outcomes, including employee retention, parent engagement, student retention, and student achievement. The employee engagement survey was conducted online from Oct. 5 through Oct. 16, 2020, with 6,340 PCS employees registering their opinions (64% response rate).

The 22 core items in the Gallup Student Poll measure several dimensions of student success, including engagement with school, hope for the future, belonging, and social and emotional learning. Research supports the idea that hope (ideas and energy for the future) and engagement (involvement with and enthusiasm for school) are actionable targets linked to student achievement, retention, and future employment. The Gallup Student Poll was conducted online during the school day from Sep. 28 through Oct. 26, 2020, with over 25,056 PCS students completing the survey.

Both of these surveys have yielded a wealth of data designed to inform PCS improvement efforts. Ongoing dialogue will continue with teams of employees across PCS as we continue to leverage insights from these data to drive success.

The results provide a comprehensive view of school-level data collected from the employee and student surveys. Please note the following:

- O The employee survey results are reported at the school level, and also include the PCS districtwide results.
- O The student survey results are shown at the school level, and also include PCS level-alike reports (e.g., all PCS high schools). The Overall GSP Database results, representing national data from the last three years, are also presented for student engagement and hope.
- O The student survey is only available for students in grades 5-12. Although survey participation in the elementary schools is limited to students in the upper grades, discussions about student hope, engagement, belonging, and social and emotional learning apply to all students.
- O School leaders are encouraged to approach the action planning process with school improvement needs and responses of both employees and students in mind. Many of the best examples of school leaders building great places to work and learn rely on integrating relatively simple actions into daily conversations.

These data are at the foundation of many important discussions and actions being taken throughout PCS. We look forward to leveraging insights from these results as we work to achieve our important mission.

## Action Planning

EMPLOYEE ENGAGEMENT		
Items our school will invest in are		
Actions we will take:		When:
STUDENT ENGAGEMENT	STUDENT HOPE	BELONGING AND SOCIAL AND EMOTIONAL LEARNING
Items our school will invest in are:	Items our school will invest in are:	Items our school will invest in are:
Actions we will take:	Actions we will take:	Actions we will take:
When:	When:	When: