# Fall 2019 PASCO COUNTY SCHOOLS PASCO HIGH EMPLOYEE AND STUDENT SURVEY RESULTS

#### EMPLOYEE ENGAGEMENT

Gallup measures employee engagement based on responses to its Q<sup>12</sup> survey, which consists of 12 actionable workplace elements with proven links to performance outcomes.

3.62

GRANDMFAN

"Engaged" employees work with passion and feel a profound connection to their employer. They drive innovation and move the organization forward. "Not Engaged" employees may be satisfied with their jobs, but they are not emotionally connected to their workplaces and are unlikely to devote much discretionary effort to their work. "Actively Disengaged" employees are dissatisfied with their workplaces and are likely to be spreading negativity to their coworkers.

#### STUDENT ENGAGEMENT

The involvement in and enthusiasm for school, reflects how well students are known and how often they get to do what they do best.

30%

**ENGAGED** 

#### **MISSION**

"The mission of

Pasco County Schools

is to provide a world

class education for all

students."

#### STUDENT HOPE

The ideas and energy we have for the future drives effort, academic achievement, credits earned, and retention of students of all ages.

36%

**HOPEFUL** 

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<sup>\*</sup> Data suppressed due to n size

## **Employee Engagement**

Overall Engagement is measured by the GrandMean, which is an average of the 12 Engagement items. The higher your score (with a maximum possible score of 5), the more engaged your fellow employees are.

YOUR SCHOOL

30% ENGAGED 51% 19% NOT ENGAGED ACTIVELY

19% ACTIVELY DISENGAGED

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUR SCHOOL  CURRENT PAST		PCS OVERALL	GALLUP OVERALL DATABASE (50TH)	
GRANDMEAN (out of 5) n =	<b>3.62</b> 125		3.48 95	3.90 6,875	4.06
Q00. How satisfied are you with your organization as a place to work?	3.50		3.39	3.76	4.08
Q01. I know what is expected of me at work.	4.06		4.07	4.31	4.49
Q02. I have the materials and equipment I need to do my work right.	3.42		3.34	3.88	4.18
Q03. At work, I have the opportunity to do what I do best every day.	3.85		3.89	3.99	4.15
Q04. In the last seven days, I have received recognition or praise for doing good work.	2.95	$\uparrow$	2.66	3.40	3.76
Q05. My supervisor, or someone at work, seems to care about me as a person.	3.94		3.87	4.14	4.29
Q06. There is someone at work who encourages my development.	3.72		3.58	3.94	4.00
Q07. At work, my opinions seem to count.	3.21	<b>↑</b>	2.99	3.55	3.93
Q08. The mission or purpose of my organization makes me feel my job is important.	3.55		3.49	3.97	4.18
Q09. My associates are committed to doing quality work.	3.84	<b>↑</b>	3.60	4.14	4.20
Q10. I have a best friend at work.	3.55		3.46	3.66	3.78
Q11. In the last six months, someone at work has talked to me about my progress.	3.48	<b>↑</b>	3.26	3.72	4.09
Q12. This last year, I have had opportunities at work to learn and grow.	3.87	$\uparrow$	3.60	4.07	4.18

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data not shown if n < 5. Workgroup data not shown to protect confidentiality.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Employee Engagement (Continued)

#### YOUR SCHOOL

30% ENGAGED 51% NOT ENGAGED

19% ACTIVELY DISENGAGED

ENGAGEMENT OVERALL ITEM GRANDMEAN		YOUR	SCHOOL		GALLUP OVERALL DATABASE
	C	URRENT	PAST	PCS OVERALL	(50TH)
GRANDMEA	N (out of 5)	3.62	3.48	3.90	4.06
	n =	125	95	6,875	

YOUR SCHOOL

ITEM RESPONSES	TOTAL N	EXT. DISSATISFIED STRONGLY DISAGREE	EXT. SATISFIED STRONGLY AGREE
	TOTAL N	■ % 1 ■ % 2 ■ % 3	■ % 4 ■ % 5
Q00. How satisfied are you with your organization as a place to work?	124	6 12 27	36 19
Q01. I know what is expected of me at work.	125	7 18 30	43
Q02. I have the materials and equipment I need to do my work right.	125	10 17 19	23
Q03. At work, I have the opportunity to do what I do best every day.	125	6 21 36	33
Q04. In the last seven days, I have received recognition or praise for doing good work.	124	27 19 13	<b>17</b> 25
Q05. My supervisor, or someone at work, seems to care about me as a person.	125	8 8 12 26	46
Q06. There is someone at work who encourages my development.	124	10 10 15 27	38
Q07. At work, my opinions seem to count.	125	14 18 22	23 22
Q08. The mission or purpose of my organization makes me feel my job is important.	125	10 11 21 31	27
Q09. My associates are committed to doing quality work.	122	5 6 20 38	31
Q10. I have a best friend at work.	123	14 11 18 20	37
Q11. In the last six months, someone at work has talked to me about my progress.	124	15 10 18 27	30
Q12. This last year, I have had opportunities at work to learn and grow.	119	5 8 16 35	35

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<sup>•</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5. Workgroup data not shown to protect confidentiality.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Employee Engagement - Additional Items

ADDITIONAL ITEMS	YOUR CURRENT	SCHOOL	PCS OVERALL	GALLUP OVERALL DATABASE (50TH)
n =	105	95	6,875	(5511)
I'm extremely proud of the quality of the products/services my organization offers.	3.46	3.29	3.82	4.25
I understand how the organization's values impact how I do my job.	3.57	3.41	3.99	4.25
Good performance is adequately recognized and rewarded at my organization.	2.99	↑ 2.79	3.35	3.80
The executive district leadership of Pasco County Schools makes me confident about the future of the district.	2.60	↑ 2.13	2.99	

ITEM RESPONSES			OCL	L			
HEW RESPONSES		STRONGLY DISAGREE			STRONG	SLY AGREE	
	TOTAL N	■ % 1	<b>%</b> 2	<b>%</b> 3	■ % 4	■ % 5	
I'm extremely proud of the quality of the products/services my organization offers.	123	7 9	35		28	21	
I understand how the organization's values impact how I do my job.	125	6 11	30	2	25	28	
Good performance is adequately recognized and rewarded at my organization.	125	17	20	26	22	15	
The executive district leadership of Pasco County Schools makes me confident about the future of	123	30	18		24	19 10	

the district.

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

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<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Student Engagement

### The involvement in and enthusiasm for school.

#### YOUR SCHOOL

36% 30% 34% ENGAGED NOT ENGAGED ACTIVELY DISENGAGED

ENCACEMENT CDANDMEAN	YOUR SCHOOL								
ENGAGEMENT GRANDMEAN BY GRADE	5th	6th	7th	8th	9th	10th	11th	12th	
BT GRADE	*	*	*	*	3.57	3.47	3.55	3.58	

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUF CURRENT	R SCHOOL <i>PAST</i>	PCS OVERALL	U.S. OVERALL 2019
<b>GRANDMEAN</b> (out of 5) n =	<b>3.54</b> 970	3.45 768	3.71 32,375	3.82 262,748
At this school, I get to do what I do best every day.	3.29	3.11	3.37	3.50
My teachers make me feel my schoolwork is important.	3.71	3.67	3.89	3.94
I feel safe in this school.	3.27	3.14	3.58	3.77
I have fun at school.	3.11	3.04	3.26	3.40
I have a best friend at school.	4.14	4.10	4.35	4.38
In the last seven days, someone has told me I have done good work at school.	3.37	↑ 3.17	3.46	3.57
In the last seven days, I have learned something interesting at school.	3.52	3.48	3.64	3.80
The adults at my school care about me.	3.46	3.38	3.68	3.80
I have at least one teacher who makes me excited about the future.	3.89	3.80	3.96	4.06

#### ITEM RESPONSES

YOUR SCHOOL STRONGLY DISAGREE STRONGLY AGREE TOTAL N **%** 2 ■ % 4 At this school, I get to do what I do best every day. 1,010 My teachers make me feel my schoolwork is important. 1,033 I feel safe in this school. 1.019 I have fun at school. 1,037 I have a best friend at school. 1,013 In the last seven days, someone has told me I have done good work at 990 In the last seven days, I have learned something interesting at school. 1,020 The adults at my school care about me. 951 I have at least one teacher who makes me excited about the future. 1.002

Numeric values shown when percentages are 5% or higher.

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## Student Hope

The ideas and energy students have for the future.

YOUR SCHOOL

36%
HOPEFUL

40% STUCK 24%

DISCOURAGED

HOPE GRANDMEAN
BY GRADE

YOUR SCHOOL									
5th	6th	7th	8th	9th	10th	11th	12th		
*	*	*	*	4.01	4.03	4.07	4.10		

HOPE OVERALL ITEM GRANDMEAN	YOUR S CURRENT	SCHOOL <i>PAST</i>	PCS OVERALL	U.S. OVERALL 2019
<b>GRANDMEAN</b> (out of 5)	<b>4.05</b> 1,011	4.04 820	4.11 34,011	4.17 274,855
I know I will graduate from high school.	4.54	4.59	4.53	4.61
I have a great future ahead of me.	4.25	4.25	4.27	4.32
I can think of many ways to get good grades.	4.02	4.00	4.04	4.11
I have many goals.	4.02	4.12	4.01	4.08
I can find many ways around problems.	3.76	3.75	3.78	3.85
I have a mentor who encourages my development.	3.22	3.19	3.35	3.47
I know I will find a good job in the future.	4.16	4.07	4.26	4.31
ITEM DECDONCES			YOUR SCHOOL	

#### ITEM RESPONSES

TOTAL N STRONGLY DISAGREE 

\*\*TOTAL N ■ % 1 ■ % 2

STRONGLY AGREE

■ % 4 ■ % 5

I know I will graduate from high school.	1,012
I have a great future ahead of me.	963
I can think of many ways to get good grades.	1,029
I have many goals.	1,022
I can find many ways around problems.	1,025
I have a mentor who encourages my development.	959
I know I will find a good job in the future.	972



**%** 3

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## Entrepreneurial Aspiration

The talent and energy for building businesses that survive, thrive, and employ others.

OVERALL GRANDMEAN	YOUR SCHOOL							
BY GRADE	5th	6th	7th	8th	9th	10th	11th	12th
DI GRADE	*	*	*	*	2.07	2.13	2.30	2.37

ITEM GRANDMEAN	YOUR SCHOOL			
	CURRENT	PAST	PCS OVERALL	U.S. OVERALL 2019
GRANDMEAN (out of 5)	<b>2.20</b> 712	2.16 573	2.25 23,034	2.38 182,801
11 –	/ 12	373	20,004	102,001
I will invent something that changes the world.	2.21	2.30	2.37	2.57
I plan to start my own business.	2.89	2.77	2.92	3.00
I am learning how to start and run a business.	2.16	2.18	2.19	2.34
I have my own business now.	1.40	1.37	1.48	1.51

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **%** 2 **%** 3 ■ % 4 **%** 5 I will invent something that changes the world. 816 I plan to start my own business. 853 25 20 I am learning how to start and run a business. 972 995 I have my own business now.

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Career/Financial Literacy

The information, attitudes and behaviors that students need to practice for healthy participation in the economy.

	YOUR SCHOOL							
OVERALL GRANDMEAN	5th	6th	7th	8th	9th	10th	11th	12th
BY GRADE	*	*	*	*	3.01	3.06	3.38	3.41

ITEM GRANDMEAN	YOUR SCHOOL			
	CURRENT	PAST	PCS OVERALL	U.S. OVERALL 2019
<b>GRANDMEAN</b> (out of 5)  n =	<b>3.19</b> 918	3.12 758	3.19 29,662	3.27 236,109
I have a paying job now.	2.02	2.00	1.95	2.09
I am learning how to save and spend money.	3.70	3.54	3.63	3.71
I have a bank account with money in it.	3.26	3.26	3.25	3.19
I am involved in at least one activity, such as a club, music, sports, or volunteering.	3.72	3.67	3.90	4.06

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **1** % 1 **%** 2 **%** 3 I have a paying job now. 63 8 9 16 1,014 I am learning how to save and spend money. 1,019 I have a bank account with money in it. 959 5 10 9 55 I am involved in at least one activity, such as a club, 1,021 music, sports, or volunteering.

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

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<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Purpose and Survey Methodology

The mission of the Pasco County Schools is "To provide a world-class education for all students." Achieving this mission requires that PCS is aware of the perceptions of employees and students, and that each employee and student see PCS as a great place to work and learn. PCS launched a partnership with Gallup in 2013 to measure employee and student perceptions and uses this information to make further progress toward achieving the PCS mission.

Based on more than four decades of research, Gallup has identified definitive employee attitudes that correspond with the most successful workplaces. Employee engagement — involvement with and enthusiasm for work — is measured by Gallup in a 12-question employee survey. An employee's level of engagement links to various school outcomes, including employee retention, parent engagement, student retention, and student achievement. The employee engagement survey was conducted online from Oct. 7 through Oct. 25, 2019, with 6,875 PCS employees registering their opinions (70% response rate).

The 24 core items in the Gallup Student Poll measure several dimensions of student success, including engagement with school, hope for the future, entrepreneurial aspiration and career/financial literacy. Research supports the idea that hope (ideas and energy for the future) and engagement (involvement with and enthusiasm for school) are actionable targets linked to student achievement, retention, and future employment. The Gallup Student Poll was conducted online during the school day from Sep. 23 through Oct. 25, 2019, with over 32,375 PCS students completing the survey.

Both of these surveys have yielded a wealth of data designed to inform PCS improvement efforts. Ongoing dialogue will continue with teams of employees across PCS as we continue to leverage insights from these data to drive success.

The results provide a comprehensive view of school-level data collected from the employee and student surveys. Please note the following:

- O The employee survey results are reported at the school level, and also include the PCS districtwide results.
- O The student survey results are shown at the school level, and also include PCS level-alike reports (e.g., all PCS high schools). The Gallup 2019 database results (a convenience sample of over 262,748 students from around the nation) are also presented.
- O The student survey is only available for students in grades 5-12. Although survey participation in the elementary schools is limited to students in the upper grades, discussions about student hope, engagement, entrepreneurial aspirations, and career/financial literacy apply to all students.
- O School leaders are encouraged to approach the action planning process with school improvement needs and responses of both employees and students in mind. Many of the best examples of school leaders building great places to work and learn rely on integrating relatively simple actions into daily conversations.

These data are at the foundation of many important discussions and actions being taken throughout PCS. We look forward to leveraging insights from these results as we work to achieve our important mission.

# Action Planning

EMPLOYEE ENGAGEMENT		
Items our school will invest in are		
Actions we will take:		When:
STUDENT ENGAGEMENT	STUDENT HOPE	ENTREPRENEURIAL ASPIRATION AND CAREER/FINANCIAL LITERACY
Items our school will invest in are:	Items our school will invest in are:	Items our school will invest in are:
Actions we will take:	Actions we will take:	Actions we will take:
When:	When:	When: