# Fall 2018 PASCO COUNTY SCHOOLS RIVER RIDGE HIGH SCHOOL EMPLOYEE AND STUDENT SURVEY RESULTS

#### **EMPLOYEE ENGAGEMENT**

Gallup measures employee engagement based on responses to its  $Q^{12}$  survey, which consists of 12 actionable workplace elements with proven links to performance outcomes.

3.97

GRANDMEAN

"Engaged" employees work with passion and feel a profound connection to their employer. They drive innovation and move the organization forward. "Not Engaged" employees may be satisfied with their jobs, but they are not emotionally connected to their workplaces and are unlikely to devote much discretionary effort to their work. "Actively Disengaged" employees are dissatisfied with their workplaces and are likely to be spreading negativity to their coworkers.

#### STUDENT ENGAGEMENT

The involvement in and enthusiasm for school, reflects how well students are known and how often they get to do what they do best.

28%

**ENGAGED** 

#### **MISSION**

"The mission of

Pasco County Schools

is to provide a world

class education for all

students."

#### STUDENT HOPE

The ideas and energy we have for the future drives effort, academic achievement, credits earned, and retention of students of all ages.

36%

**HOPEFUL** 

This document contains proprietary research, copyrighted materials, and literary property of Gallup, Inc. It is for the guidance of your company's executives only and is not to be copied, quoted, published, or divulged to others outside of your organization. Gallup <sup>®</sup> and Q<sup>12®</sup> are trademarks of Gallup, Inc. 303269



<sup>\*</sup> Data suppressed due to n size

## **Employee Engagement**

Overall Engagement is measured by the GrandMean, which is an average of the 12 Engagement items. The higher your score (with a maximum possible score of 5), the more engaged your fellow employees are.

YOUR SCHOOL

48% ENGAGED 36% 16% NOT ENGAGED ACTIVELY

16% ACTIVELY DISENGAGED

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUR	SCH	OOL		GALLUP OVERALL DATABASE
	CURRENT		PAST	PCS OVERALL	(50TH)
<b>GRANDMEAN</b> (out of 5) n =	<b>3.97</b> 112		4.07 121	3.92 6,725	4.03
Q00. How satisfied are you with your organization as a place to work?	4.12	$\downarrow$	4.32	3.79	4.00
Q01. I know what is expected of me at work.	4.54		4.62	4.31	4.47
Q02. I have the materials and equipment I need to do my work right.	4.21	$\downarrow$	4.43	3.90	4.14
Q03. At work, I have the opportunity to do what I do best every day.	4.35		4.42	3.96	4.11
Q04. In the last seven days, I have received recognition or praise for doing good work.	3.33		3.38	3.45	3.73
Q05. My supervisor, or someone at work, seems to care about me as a person.	4.13		4.17	4.18	4.25
Q06. There is someone at work who encourages my development.	3.94		3.99	3.95	3.98
Q07. At work, my opinions seem to count.	3.68	$\downarrow$	3.97	3.60	3.88
Q08. The mission or purpose of my organization makes me feel my job is important.	4.15		4.25	4.00	4.16
Q09. My associates are committed to doing quality work.	4.20		4.20	4.16	4.18
Q10. I have a best friend at work.	3.45		3.50	3.66	3.75
Q11. In the last six months, someone at work has talked to me about my progress.	3.51		3.70	3.78	4.01
Q12. This last year, I have had opportunities at work to learn and grow.	4.13		4.21	4.06	4.14

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data not shown if n < 5. Workgroup data not shown to protect confidentiality.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Employee Engagement (Continued)

#### YOUR SCHOOL

48% ENGAGED 36% 16% NOT ENGAGED ACTIVELY

10% ACTIVELY DISENGAGED

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUR SCHOOL			GALLUP OVERALL DATABASE	
	CURRENT	PAST	PCS OVERALL	(50TH)	
GRANDMEAN (out of 5)	3.97	4.07	3.92	4.03	
n =	112	121	6,725		

#### YOUR SCHOOL

ITEM RESPONSES		EXT. DISSATISFIED STRONGLY DISAGREE	EXT. SATISFIED STRONGLY AGREE
	TOTAL N	■ % 1 ■ % 2 ■ % 3	■ % 4 ■ % 5
Q00. How satisfied are you with your organization as a place to work?	112	21 33	43
Q01. I know what is expected of me at work.	112	6 23	67
Q02. I have the materials and equipment I need to do my work right.	112	14 37	45
Q03. At work, I have the opportunity to do what I do best every day.	112	5 9 31	54
Q04. In the last seven days, I have received recognition or praise for doing good work.	108	23 10 14 16	37
Q05. My supervisor, or someone at work, seems to care about me as a person.	110	5 6 14 23	53
Q06. There is someone at work who encourages my development.	107	7 20 32	38
Q07. At work, my opinions seem to count.	110	8 7 25 28	32
Q08. The mission or purpose of my organization makes me feel my job is important.	110	5 11 35	45
Q09. My associates are committed to doing quality work.	107	10 40	44
Q10. I have a best friend at work.	101	20 5 23 16	37
Q11. In the last six months, someone at work has talked to me about my progress.	108	15 13 12 27	33
Q12. This last year, I have had opportunities at work to learn and grow.	108	7 13 28	49

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>■</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5. Workgroup data not shown to protect confidentiality.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Employee Engagement - Additional Items

ADDITIONAL ITEMS	YOUR SCHOOL CURRENT <i>PAST</i>	PCS OVERALL	GALLUP OVERALL DATABASE (50TH)
n =	112	6,725	
I'm extremely proud of the quality of the products/services my organization offers.	3.99	3.82	4.33
I understand how the organization's values impact how I do my job.	4.01	3.98	4.25
Good performance is adequately recognized and rewarded at my organization.	3.55	3.42	3.88
The executive district leadership of Pasco County Schools makes me confident about the future of the district.	3.05	3.00	

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **1** % 1 **%** 2 **%** 3 ■ % 4 **%** 5 I'm extremely proud of the quality of the 108 products/services my organization offers. I understand how the organization's values impact 109 how I do my job. Good performance is adequately recognized and 108 rewarded at my organization. The executive district leadership of Pasco County 112 Schools makes me confident about the future of the district.

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

RIVER RIDGE HIGH SCHOOL Fall 2018

### Student Engagement

## The involvement in and enthusiasm for school.

#### YOUR SCHOOL

28% ENGAGED

37% NOT ENGAGED 35% ACTIVELY DISENGAGED

ENGAGEMENT	GRANDMEAN
BY GRADE	

YOUR SCHOOL							
5th	6th	7th	8th	9th	10th	11th	12th
*	*	*	*	3.58	3.59	3.42	3.55

ENGAGEMENT OVERALL ITEM GRANDMEAN	RANDMEAN YOUR SCHOOL CURRENT <i>PAST</i>			PCS OVERALL	U.S. OVERALL 2018
<b>GRANDMEAN</b> (out of 5) n =	<b>3.53</b> 1,271		3.57 1,244	3.71 31,733	3.85 343,679
At this school, I get to do what I do best every day.	3.31		3.38	3.37	3.53
My teachers make me feel my schoolwork is important.	3.80		3.75	3.91	4.00
I feel safe in this school.	3.14	$\downarrow$	3.58	3.59	3.81
I have fun at school.	3.18		3.19	3.25	3.44
I have a best friend at school.	4.23		4.15	4.33	4.37
In the last seven days, someone has told me I have done good work at school.	3.20		3.27	3.46	3.61
In the last seven days, I have learned something interesting at school.	3.52		3.50	3.66	3.86
The adults at my school care about me.	3.49		3.48	3.69	3.83
I have at least one teacher who makes me excited about the future.	3.83		3.79	3.96	4.08

#### ITEM RESPONSES

#### YOUR SCHOOL

HEM RESPONSES		STRONGLY DISAGREE	STRONGLY AGREE
	TOTAL N	■ % 1 ■ % 2 ■ %	3 ■ % 4 ■ % 5
At this school, I get to do what I do best every day.	1,308	9 12 34	30 16
My teachers make me feel my schoolwork is important.	1,336	8 24 31	33
I feel safe in this school.	1,313	13 17 29	25 16
I have fun at school.	1,339	13 15 28	28 16
I have a best friend at school.	1,308	8 5 7 14	66
In the last seven days, someone has told me I have done good work at school.	1,281	24 11 17	16 31
In the last seven days, I have learned something interesting at school.	1,326	12 9 24	<b>25</b> 30
The adults at my school care about me.	1,259	9 11 28	27 25
I have at least one teacher who makes me excited about the future.	1,314	10 8 16 21	45

<sup>-</sup> No data available

Numeric values shown when percentages are 5% or higher.

Copyright © 2018 Gallup, Inc. All rights reserved.

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>11</sup> Meaningful growth or decline (0.20 mean change)

## Student Hope

## The ideas and energy students have for the future.

YOUR SCHOOL

36%
HOPEFUL

41% STUCK 23%

DISCOURAGED

HOPE GRANDMEAN
BY GRADE

YOUR SCHOOL							
5th	6th	7th	8th	9th	10th	11th	12th
*	*	*	*	4.07	4.11	4.04	4.09

HOPE OVERALL ITEM GRANDMEAN	YOUR S CURRENT	SCHOOL <i>PAST</i>	PCS OVERALL	U.S. OVERALL 2018
<b>GRANDMEAN</b> (out of 5)  n =	<b>4.07</b> 1,310	4.03 1,288	4.12 33,251	4.20 360,046
I know I will graduate from high school.	4.57	4.62	4.54	4.62
I have a great future ahead of me.	4.23	4.23	4.30	4.36
I can think of many ways to get good grades.	3.96	4.00	4.06	4.15
I have many goals.	4.07	4.03	4.02	4.13
I can find many ways around problems.	3.87	3.90	3.78	3.87
I have a mentor who encourages my development.	3.19	3.15	3.34	3.47
I know I will find a good job in the future.	4.18	4.13	4.28	4.35
			VOUR COURS	

#### ITEM RESPONSES

YOUR SCHOOL
STRONGLY DISAGREE ST

HEM RESPONSES	ES STRONGL' TOTAL N ■ % 1		STRONGLY AGREE  8 4 8 5
	TOTALN	■ % 1 ■ % 2 ■ % 3	■ 70 4 ■ 70 J
I know I will graduate from high school.	1,305	8 16	73
I have a great future ahead of me.	1,251	16 27	52
I can think of many ways to get good grades.	1,335	7 21 31	38
I have many goals.	1,332	7 19 20	50
I can find many ways around problems.	1,332	6 26 31	34
I have a mentor who encourages my development.	1,273	19 12 22	21 25
I know I will find a good job in the future.	1,250	18 24	51

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Entrepreneurial Aspiration

The talent and energy for building businesses that survive, thrive, and employ others.

OVEDALL CDANDMEAN	YOUR SCHOOL							
OVERALL GRANDMEAN BY GRADE	5th	6th	7th	8th	9th	10th	11th	12th
BT GRADE	*	*	*	*	2.08	2.17	2.07	2.17

ITEM GRANDMEAN	YOUR S	SCHOOL		
	CURRENT	PAST	PCS OVERALL	U.S. OVERALL 2018
GRANDMEAN (out of 5)	2.12	2.08	2.24	2.42
n =	941	1,049	22,264	237,168
I will invent something that changes the world.	2.18	2.23	2.38	2.66
I plan to start my own business.	2.73	2.68	2.90	3.03
I am learning how to start and run a business.	2.07	2.08	2.17	2.36
I have my own business now.	1.40	1.40	1.48	1.51

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **%** 3 ■ % 4 6 8 I will invent something that changes the world. 1,047 I plan to start my own business. 1,152 I am learning how to start and run a business. 1,285 I have my own business now. 1,289

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

## Career/Financial Literacy

The information, attitudes and behaviors that students need to practice for healthy participation in the economy.

	YOUR SCHOOL							
OVERALL GRANDMEAN	5th	6th	7th	8th	9th	10th	11th	12th
BY GRADE	*	*	*	*	3.10	3.22	3.36	3.63

ITEM GRANDMEAN		SCHOOL		
	CURRENT	PAST	PCS OVERALL	U.S. OVERALL 2018
GRANDMEAN (out of 5)	3.31	3.25	3.19	3.28
n =	1,243	1,232	29,145	310,484
I have a paying job now.	2.25	2.22	1.95	2.11
I am learning how to save and spend money.	3.56	3.48	3.62	3.76
I have a bank account with money in it.	3.56	3.41	3.23	3.17
I am involved in at least one activity, such as a club, music, sports, or volunteering.	3.85	3.87	3.91	4.05

#### YOUR SCHOOL ITEM RESPONSES STRONGLY DISAGREE STRONGLY AGREE TOTAL N **%** 2 **%** 3 **%** 4 24 I have a paying job now. 1,318 60 I am learning how to save and spend money. 1,333 I have a bank account with money in it. 1,291 I am involved in at least one activity, such as a club, 1,327 music, sports, or volunteering.

<sup>-</sup> No data available

<sup>\*</sup> Data suppressed due to n size

<sup>•</sup> Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

<sup>↑↓</sup> Meaningful growth or decline (0.20 mean change)

RIVER RIDGE HIGH SCHOOL Fall 2018

## Purpose and Survey Methodology

The mission of the Pasco County Schools is "To provide a world-class education for all students." Achieving this mission requires that PCS is aware of the perceptions of employees and students, and that each employee and student see PCS as a great place to work and learn. PCS launched a partnership with Gallup in 2013 to measure employee and student perceptions and uses this information to make further progress toward achieving the PCS mission.

Based on more than four decades of research, Gallup has identified definitive employee attitudes that correspond with the most successful workplaces. Employee engagement — involvement with and enthusiasm for work — is measured by Gallup in a 12-question employee survey. An employee's level of engagement links to various school outcomes, including employee retention, parent engagement, student retention, and student achievement. The employee engagement survey was conducted online from Oct. 8 through Oct. 31, 2018, with 6,725 PCS employees registering their opinions (69% response rate).

The 24 core items in the Gallup Student Poll measure several dimensions of student success, including engagement with school, hope for the future, entrepreneurial aspiration and career/financial literacy. Research supports the idea that hope (ideas and energy for the future) and engagement (involvement with and enthusiasm for school) are actionable targets linked to student achievement, retention, and future employment. The Gallup Student Poll was conducted online during the school day from Sep. 24 through Oct. 26, 2018, with over 34,568 PCS students completing the survey.

Both of these surveys have yielded a wealth of data designed to inform PCS improvement efforts. Gallup has provided presentations for executive staff, principals, and central office managers. Gallup coaches and principals have had one-on-one conversations. Ongoing dialogue will continue with teams of employees across PCS as we continue to leverage insights from these data to drive success.

The results provide a comprehensive view of school-level data collected from the employee and student surveys. Please note the following:

- O The employee survey results are reported at the school level, and also include the PCS districtwide results.
- O The student survey results are shown at the school level, and also include PCS level-alike reports (e.g., all PCS high schools). The Gallup 2018 database results (a convenience sample of over 373,206 students from around the nation) are also presented.
- O The student survey is only available for students in grades 5-12. Although survey participation in the elementary schools is limited to students in the upper grades, discussions about student hope, engagement, entrepreneurial aspirations, and career/financial literacy apply to all students.
- O School leaders are encouraged to approach the action planning process with school improvement needs and responses of both employees and students in mind. Many of the best examples of school leaders building great places to work and learn rely on integrating relatively simple actions into daily conversations.

These data are at the foundation of many important discussions and actions being taken throughout PCS. We look forward to leveraging insights from these results as we work to achieve our important mission.

RIVER RIDGE HIGH SCHOOL Fall 2018

## Action Planning

EMPLOYEE ENGAGEMENT						
Items our school will invest in are:						
Actions we will take:		When:				
Actions we will take.		VVIICII.				
STUDENT ENGAGEMENT	STUDENT HOPE	ENTREPRENEURIAL ASPIRATION AND CAREER/FINANCIAL				
Items our school will invest in	Items our school will invest in	Items our school will invest in				
are:	are:	are:				
Actions we will take:	Actions we will take:	Actions we will take:				
When:	When:	When:				