

# Fall 2018

## PASCO COUNTY SCHOOLS

### ACHIEVE CENTER AT RICHEY

#### EMPLOYEE AND STUDENT SURVEY RESULTS

#### EMPLOYEE ENGAGEMENT

Gallup measures employee engagement based on responses to its Q<sup>12</sup> survey, which consists of 12 actionable workplace elements with proven links to performance outcomes.

# 4.60

GRANDMEAN

"Engaged" employees work with passion and feel a profound connection to their employer. They drive innovation and move the organization forward. "Not Engaged" employees may be satisfied with their jobs, but they are not emotionally connected to their workplaces and are unlikely to devote much discretionary effort to their work. "Actively Disengaged" employees are dissatisfied with their workplaces and are likely to be spreading negativity to their coworkers.

#### STUDENT ENGAGEMENT

The involvement in and enthusiasm for school, reflects how well students are known and how often they get to do what they do best.

—

ENGAGED

#### MISSION

"The mission of Pasco County Schools is to provide a world class education for all students."

#### STUDENT HOPE

The ideas and energy we have for the future drives effort, academic achievement, credits earned, and retention of students of all ages.

—

HOPEFUL

\* Data suppressed due to n size

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# Employee Engagement

Overall Engagement is measured by the GrandMean, which is an average of the 12 Engagement items. The higher your score (with a maximum possible score of 5), the more engaged your fellow employees are.

**YOUR SCHOOL**

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ENGAGED

NOT ENGAGED

ACTIVELY DISENGAGED

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUR SCHOOL		PCS OVERALL	GALLUP OVERALL DATABASE (50TH)
	CURRENT	PAST		
<b>GRANDMEAN</b> <i>(out of 5)</i> n =	<b>4.60</b> 5	- -	3.92 6,725	4.03
Q00. How satisfied are you with your organization as a place to work?	4.00	-	3.79	4.00
Q01. I know what is expected of me at work.	4.60	-	4.31	4.47
Q02. I have the materials and equipment I need to do my work right.	3.40	-	3.90	4.14
Q03. At work, I have the opportunity to do what I do best every day.	4.60	-	3.96	4.11
Q04. In the last seven days, I have received recognition or praise for doing good work.	4.60	-	3.45	3.73
Q05. My supervisor, or someone at work, seems to care about me as a person.	4.80	-	4.18	4.25
Q06. There is someone at work who encourages my development.	5.00	-	3.95	3.98
Q07. At work, my opinions seem to count.	4.60	-	3.60	3.88
Q08. The mission or purpose of my organization makes me feel my job is important.	4.80	-	4.00	4.16
Q09. My associates are committed to doing quality work.	4.40	-	4.16	4.18
Q10. I have a best friend at work.	4.60	-	3.66	3.75
Q11. In the last six months, someone at work has talked to me about my progress.	4.80	-	3.78	4.01
Q12. This last year, I have had opportunities at work to learn and grow.	5.00	-	4.06	4.14

- No data available

\* Data suppressed due to n size

▫ Item data not shown if n < 5. Workgroup data not shown to protect confidentiality.

↑ ↓ Meaningful growth or decline (0.20 mean change)

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# Employee Engagement *(Continued)*

YOUR SCHOOL

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ENGAGED

NOT ENGAGED

ACTIVELY DISENGAGED

ENGAGEMENT OVERALL ITEM GRANDMEAN	YOUR SCHOOL		PCS OVERALL	GALLUP OVERALL DATABASE (50TH)
	CURRENT	PAST		
GRANDMEAN <i>(out of 5)</i> n =	4.60 5	- -	3.92 6,725	4.03

## ITEM RESPONSES

YOUR SCHOOL

EXT. DISSATISFIED  
STRONGLY DISAGREE

EXT. SATISFIED  
STRONGLY AGREE

TOTAL N

■ % 1 ■ % 2 ■ % 3 ■ % 4 ■ % 5

Q00. How satisfied are you with your organization as a place to work?	5	• • • • •	
Q01. I know what is expected of me at work.	5	• • • • •	60
Q02. I have the materials and equipment I need to do my work right.	5	• • • • •	20
Q03. At work, I have the opportunity to do what I do best every day.	5	• • • • •	60
Q04. In the last seven days, I have received recognition or praise for doing good work.	5	• • • • •	60
Q05. My supervisor, or someone at work, seems to care about me as a person.	5	• •	80
Q06. There is someone at work who encourages my development.	5		100
Q07. At work, my opinions seem to count.	5	• • • • •	60
Q08. The mission or purpose of my organization makes me feel my job is important.	5	• •	80
Q09. My associates are committed to doing quality work.	5	• • • • •	40
Q10. I have a best friend at work.	5	• • • • •	60
Q11. In the last six months, someone at work has talked to me about my progress.	5	• •	80
Q12. This last year, I have had opportunities at work to learn and grow.	5		100

- No data available

\* Data suppressed due to n size

Numeric values shown when percentages are 5% or higher.

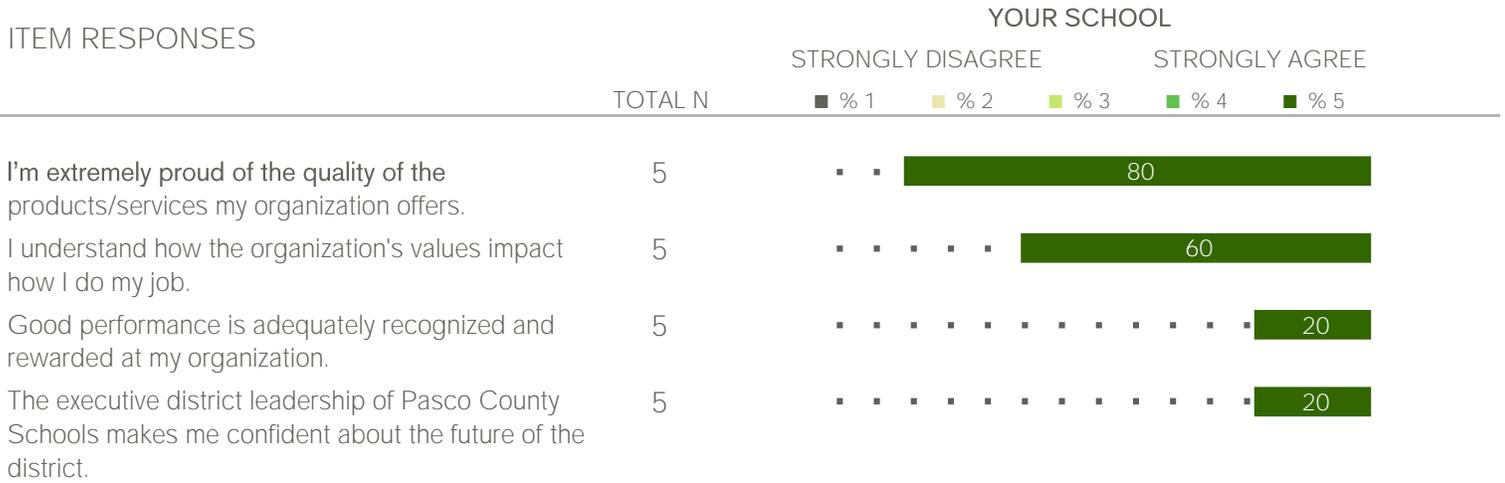
■ Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5. Workgroup data not shown to protect confidentiality.

↑ ↓ Meaningful growth or decline (0.20 mean change)

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# Employee Engagement - Additional Items

ADDITIONAL ITEMS	YOUR SCHOOL		PCS OVERALL	GALLUP OVERALL DATABASE (50TH)
	CURRENT	PAST		
	n =	5	6,725	
I'm extremely proud of the quality of the products/services my organization offers.	4.80		3.82	4.33
I understand how the organization's values impact how I do my job.	4.40		3.98	4.25
Good performance is adequately recognized and rewarded at my organization.	4.00		3.42	3.88
The executive district leadership of Pasco County Schools makes me confident about the future of the district.	4.00		3.00	



- No data available

\* Data suppressed due to n size

Numeric values shown when percentages are 5% or higher.

▪ Item data % 1 - % 4 not shown when n < 10, % 5 and means when n < 5.

↑ ↓ Meaningful growth or decline (0.20 mean change)

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# Purpose and Survey Methodology

The mission of the Pasco County Schools is “To provide a world-class education for all students.” Achieving this mission requires that PCS is aware of the perceptions of employees and students, and that each employee and student see PCS as a great place to work and learn. PCS launched a partnership with Gallup in 2013 to measure employee and student perceptions and uses this information to make further progress toward achieving the PCS mission.

Based on more than four decades of research, Gallup has identified definitive employee attitudes that correspond with the most successful workplaces. Employee engagement — involvement with and enthusiasm for work — is measured by Gallup in a 12-question employee survey. An employee’s level of engagement links to various school outcomes, including employee retention, parent engagement, student retention, and student achievement. The employee engagement survey was conducted online from Oct. 8 through Oct. 31, 2018, with 6,725 PCS employees registering their opinions (69% response rate).

The 24 core items in the Gallup Student Poll measure several dimensions of student success, including engagement with school, hope for the future, entrepreneurial aspiration and career/financial literacy. Research supports the idea that hope (ideas and energy for the future) and engagement (involvement with and enthusiasm for school) are actionable targets linked to student achievement, retention, and future employment. The Gallup Student Poll was conducted online during the school day from Sep. 24 through Oct. 26, 2018, with over 34,568 PCS students completing the survey.

Both of these surveys have yielded a wealth of data designed to inform PCS improvement efforts. Gallup has provided presentations for executive staff, principals, and central office managers. Gallup coaches and principals have had one-on-one conversations. Ongoing dialogue will continue with teams of employees across PCS as we continue to leverage insights from these data to drive success.

The results provide a comprehensive view of school-level data collected from the employee and student surveys. Please note the following:

- The employee survey results are reported at the school level, and also include the PCS districtwide results.
- The student survey results are shown at the school level, and also include PCS level-alike reports (e.g., all PCS high schools). The Gallup 2018 database results (a convenience sample of over 373,206 students from around the nation) are also presented.
- The student survey is only available for students in grades 5-12. Although survey participation in the elementary schools is limited to students in the upper grades, discussions about student hope, engagement, entrepreneurial aspirations, and career/financial literacy apply to all students.
- School leaders are encouraged to approach the action planning process with school improvement needs and responses of both employees and students in mind. Many of the best examples of school leaders building great places to work and learn rely on integrating relatively simple actions into daily conversations.

These data are at the foundation of many important discussions and actions being taken throughout PCS. We look forward to leveraging insights from these results as we work to achieve our important mission.

# Action Planning

## EMPLOYEE ENGAGEMENT

Items our school will invest in are:

Actions we will take:

When:

## STUDENT ENGAGEMENT

Items our school will invest in are:

Actions we will take:

When:

## STUDENT HOPE

Items our school will invest in are:

Actions we will take:

When:

## ENTREPRENEURIAL ASPIRATION AND CAREER/FINANCIAL LITERACY

Items our school will invest in are:

Actions we will take:

When: