



# Fall 2015

PASCO COUNTY SCHOOLS

## RIDGEWOOD HIGH SCHOOL

### EMPLOYEE AND STUDENT SURVEY RESULTS



#### EMPLOYEE ENGAGEMENT

Gallup measures employee engagement based on responses to its Q<sup>12</sup> survey, which consists of 12 actionable workplace elements with proven links to performance outcomes.

# 3.61

GRANDMEAN

"Engaged" employees work with passion and feel a profound connection to their employer. They drive innovation and move the organization forward. "Not Engaged" employees may be satisfied with their jobs, but they are not emotionally connected to their workplaces and are unlikely to devote much discretionary effort to their work. "Actively Disengaged" employees are dissatisfied with their workplaces and are likely to be spreading negativity to their coworkers.

#### STUDENT ENGAGEMENT

The involvement in and enthusiasm for school, reflects how well students are known and how often they get to do what they do best.

# 35%

ENGAGED

#### MISSION

"The mission of  
Pasco County Schools  
is to provide a world  
class education for all  
students."

#### STUDENT HOPE

The ideas and energy we have for the future drives effort, academic achievement, credits earned, and retention of students of all ages.

# 38%

HOPEFUL

\* Data suppressed due to n size

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## EMPLOYEE ENGAGEMENT

Overall Engagement is measured by the GrandMean, which is an average of the 12 Engagement items. The higher your score (with a maximum possible score of 5), the more engaged your fellow employees are.

### YOUR SCHOOL

**28%**  
ENGAGED

**46%**  
NOT ENGAGED

**26%**  
ACTIVELY DISENGAGED

### ENGAGEMENT OVERALL ITEM GRANDMEAN

#### YOUR SCHOOL

#### PASCO COUNTY SCHOOLS

#### GALLUP OVERALL DATABASE (50TH)

**GRANDMEAN** (out of 5)  
n =

**3.61**  
106

**3.45**  
91

3.86  
6,695

4.07

Q00. How satisfied are you with your organization as a place to work?

**3.36**

↑

3.06

3.77

4.08

Q01. I know what is expected of me at work.

**3.85**

3.79

4.22

4.49

Q02. I have the materials and equipment I need to do my work right.

**3.57**

↑

3.23

3.77

4.14

Q03. At work, I have the opportunity to do what I do best every day.

**3.33**

3.18

3.89

4.15

Q04. In the last seven days, I have received recognition or praise for doing good work.

**3.41**

3.42

3.38

3.80

Q05. My supervisor, or someone at work, seems to care about me as a person.

**3.83**

3.74

4.14

4.25

Q06. There is someone at work who encourages my development.

**3.76**

↑

3.51

3.92

4.00

Q07. At work, my opinions seem to count.

**2.97**

2.79

3.59

3.88

Q08. The mission or purpose of my organization makes me feel my job is important.

**3.41**

3.24

3.93

4.18

Q09. My associates or fellow employees are committed to doing quality work.

**3.90**

3.73

4.15

4.19

Q10. I have a best friend at work.

**3.77**

↑

3.45

3.55

3.93

Q11. In the last six months, someone at work has talked to me about my progress.

**3.65**

3.53

3.74

4.14

Q12. This last year, I have had opportunities at work to learn and grow.

**3.87**

3.83

4.06

4.17

- No data available

\* Data suppressed due to n size

• Item data not shown if n < 5. Workgroup data not shown to protect confidentiality.

↑↓ Meaningful growth or decline (0.20 mean change)

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## EMPLOYEE ENGAGEMENT (CONTINUED)

### YOUR SCHOOL

28%

ENGAGED

46%

NOT ENGAGED

26%

ACTIVELY DISENGAGED

### ENGAGEMENT OVERALL ITEM GRANDMEAN

YOUR SCHOOL  
CURRENT PAST

PASCO COUNTY  
SCHOOLS

GALLUP OVERALL  
DATABASE  
(50TH)

GRANDMEAN (out of 5)  
n =

3.61  
106

3.45  
91

3.86  
6,695

4.07

### ITEM RESPONSES

#### YOUR SCHOOL

EXT. DISSATISFIED  
STRONGLY DISAGREE

EXT. SATISFIED  
STRONGLY AGREE

TOTAL N

■ % 1 ■ % 2 ■ % 3 ■ % 4 ■ % 5

Q00. How satisfied are you with your organization as a place to work?

105



Q01. I know what is expected of me at work.

106



Q02. I have the materials and equipment I need to do my work right.

106



Q03. At work, I have the opportunity to do what I do best every day.

106



Q04. In the last seven days, I have received recognition or praise for doing good work.

106



Q05. My supervisor, or someone at work, seems to care about me as a person.

106



Q06. There is someone at work who encourages my development.

105



Q07. At work, my opinions seem to count.

105



Q08. The mission or purpose of my organization makes me feel my job is important.

106



Q09. My associates or fellow employees are committed to doing quality work.

105



Q10. I have a best friend at work.

102



Q11. In the last six months, someone at work has talked to me about my progress.

104



Q12. This last year, I have had opportunities at work to learn and grow.

103



- No data available

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↑↓ Meaningful growth or decline (0.20 mean change)

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## EMPLOYEE ENGAGEMENT ADDITIONAL ITEMS

ADDITIONAL ITEMS	YOUR SCHOOL	PASCO COUNTY SCHOOLS	GALLUP OVERALL DATABASE (50TH)
	n = 106	6,695	
My team takes time to reflect on and discuss how we can make things better.	3.65	4.00	4.20
There is cooperation between my team and other teams with whom I work.	3.35	3.85	4.00
My organization has systems in place to encourage collaboration.	3.75	4.00	3.55
At work, I have a lot of strong personal partnerships.	3.59	3.68	-
The leadership of Pasco County Schools makes me enthusiastic about the future.	2.56	3.09	3.70

## ITEM RESPONSES

	TOTAL N	YOUR SCHOOL				
		% 1	% 2	% 3	% 4	% 5
		STRONGLY DISAGREE		STRONGLY AGREE		
My team takes time to reflect on and discuss how we can make things better.	102	6	15	20	28	31
There is cooperation between my team and other teams with whom I work.	102	9	21	21	26	24
My organization has systems in place to encourage collaboration.	102	10	25	34	28	
At work, I have a lot of strong personal partnerships.	100	8	11	22	32	27
The leadership of Pasco County Schools makes me enthusiastic about the future.	105	36	12	25	12	14

- No data available

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STUDENT ENGAGEMENT

The involvement in and enthusiasm for school.

YOUR SCHOOL

35%  
ENGAGED

30%  
NOT ENGAGED

35%  
ACTIVELY DISENGAGED

ENGAGEMENT GRANDMEAN  
BY GRADE

YOUR SCHOOL							
5th	6th	7th	8th	9th	10th	11th	12th
-	-	-	-	3.66	3.47	3.56	3.66

ENGAGEMENT OVERALL ITEM  
GRANDMEAN

YOUR SCHOOL		PASCO COUNTY SCHOOLS	GALLUP NATIONAL OVERALL
GRANDMEAN (out of 5)	3.58	3.79	3.90
n =	527	31,839	867,454
At this school, I get to do what I do best every day.	3.42	3.45	3.57
My teachers make me feel my schoolwork is important.	3.68	3.93	4.04
I feel safe in this school.	3.46	3.78	3.93
I have fun at school.	3.25	3.36	3.50
I have a best friend at school.	3.97	4.36	4.38
In the last seven days, someone has told me I have done good work at school.	3.43	3.56	3.65
In the last seven days, I have learned something interesting at school.	3.58	3.80	3.92
The adults at my school care about me.	3.43	3.71	3.85
I have at least one teacher who makes me excited about the future.	4.03	4.05	4.13

ITEM RESPONSES

	TOTAL N	YOUR SCHOOL				
		% 1	% 2	% 3	% 4	% 5
At this school, I get to do what I do best every day.	533	7	10	36	28	19
My teachers make me feel my schoolwork is important.	544	5	9	28	28	30
I feel safe in this school.	544	9	12	28	25	26
I have fun at school.	549	14	14	29	21	23
I have a best friend at school.	545	11	6	12	14	56
In the last seven days, someone has told me I have done good work at school.	534	18	10	17	21	34
In the last seven days, I have learned something interesting at school.	546	10	11	22	24	33
The adults at my school care about me.	531	11	13	25	25	26
I have at least one teacher who makes me excited about the future.	543	7	6	15	20	52

- No data available  
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# STUDENT HOPE

The ideas and energy students have for the future.

## YOUR SCHOOL

38%

HOPEFUL

42%

STUCK

20%

DISCOURAGED

## HOPE GRANDMEAN BY GRADE

YOUR SCHOOL								
5th	6th	7th	8th	9th	10th	11th	12th	
-	-	-	-	4.05	4.08	4.20	4.14	

## HOPE OVERALL ITEM GRANDMEAN

	YOUR SCHOOL	PASCO COUNTY SCHOOLS	GALLUP NATIONAL OVERALL
<b>GRANDMEAN</b> (out of 5)	<b>4.12</b>	4.18	4.25
n =	545	32,856	901,714
I know I will graduate from high school.	4.66	4.62	4.69
I have a great future ahead of me.	4.36	4.41	4.48
I can think of many ways to get good grades.	4.07	4.12	4.21
I have many goals.	4.24	4.16	4.26
I can find many ways around problems.	3.87	3.87	3.92
I have a mentor who encourages my development.	3.09	3.44	3.52
I know I will find a good job in the future.	4.22	4.35	4.43

## ITEM RESPONSES

	TOTAL N	YOUR SCHOOL				
		% 1	% 2	% 3	% 4	% 5
		STRONGLY DISAGREE			STRONGLY AGREE	
I know I will graduate from high school.	540	8	12	78		
I have a great future ahead of me.	529	11	23	60		
I can think of many ways to get good grades.	543	5	18	29	44	
I have many goals.	545	5	16	21	56	
I can find many ways around problems.	545	7	25	31	34	
I have a mentor who encourages my development.	531	20	16	21	21	22
I know I will find a good job in the future.	530	16	25	53		

- No data available  
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## ENTREPRENEURIAL ASPIRATION

*The talent and energy for building businesses that survive, thrive, and employ others.*

OVERALL GRANDMEAN BY GRADE	YOUR SCHOOL							
	5th	6th	7th	8th	9th	10th	11th	12th
	-	-	-	-	2.28	2.21	2.16	2.57

  

ITEM GRANDMEAN	YOUR SCHOOL	PASCO COUNTY SCHOOLS		GALLUP NATIONAL OVERALL	
		GRANDMEAN (out of 5)		n =	
		2.33	2.48	26,075	684,180
I will invent something that changes the world.	2.50	2.55	2.81		
I plan to start my own business.	2.85	2.95	3.10		
I am learning how to start and run a business.	2.20	2.31	2.45		
I have my own business now.	1.51	1.54	1.58		

## ITEM RESPONSES

	TOTAL N	YOUR SCHOOL				
		% 1	% 2	% 3	% 4	% 5
		STRONGLY DISAGREE		STRONGLY AGREE		
I will invent something that changes the world.	476	31	21	28	9	12
I plan to start my own business.	487	25	16	26	14	19
I am learning how to start and run a business.	518	44	21	16	9	10
I have my own business now.	530	77	8	7	6	

- No data available

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## CAREER/FINANCIAL LITERACY

*The information, attitudes and behaviors that students need to practice for healthy participation in the economy.*

OVERALL GRANDMEAN BY GRADE	YOUR SCHOOL							
	5th	6th	7th	8th	9th	10th	11th	12th
	-	-	-	-	2.79	2.92	3.12	3.34

  

ITEM GRANDMEAN	YOUR SCHOOL	PASCO COUNTY SCHOOLS	GALLUP NATIONAL OVERALL
<b>GRANDMEAN</b> (out of 5)	<b>3.01</b>	3.17	3.30
n =	520	30,188	817,732
I have a paying job now.	<b>2.04</b>	1.99	2.10
I am learning how to save and spend money.	<b>3.48</b>	3.61	3.77
I have a bank account with money in it.	<b>2.86</b>	3.16	3.22
I am involved in at least one activity, such as a club, music, sports, or volunteering.	<b>3.66</b>	3.94	4.12

ITEM RESPONSES	TOTAL N	YOUR SCHOOL				
		% 1	% 2	% 3	% 4	% 5
		STRONGLY DISAGREE		STRONGLY AGREE		
I have a paying job now.	539	62	10	7	18	
I am learning how to save and spend money.	547	15	9	24	16	36
I have a bank account with money in it.	535	42	7	8	8	34
I am involved in at least one activity, such as a club, music, sports, or volunteering.	544	23	11	9	53	

- No data available

\* Data suppressed due to n size

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## PURPOSE AND SURVEY METHODOLOGY

The mission of the Pasco County Schools is “To provide a world-class education for all students.” Achieving this mission requires that PCS is aware of the perceptions of employees and students, and that each employee and student see PCS as a great place to work and learn. PCS launched a partnership with Gallup in 2013 to measure employee and student perceptions and uses this information to make further progress toward achieving the PCS mission.

Based on more than four decades of research, Gallup has identified definitive employee attitudes that correspond with the most successful workplaces. Employee engagement — involvement with and enthusiasm for work — is measured by Gallup in a 12-question employee survey. An employee’s level of engagement links to various school outcomes, including employee retention, parent engagement, student retention, and student achievement. The employee engagement survey was conducted online from Oct. 12 through Nov. 3, 2015, with 6,695 PCS employees registering their opinions (72% response rate).

The Gallup Student Poll is a 24-question survey that measures the hope, engagement, and entrepreneurial aspiration, financial literacy of students in grades 5-12. Research supports the idea that hope (ideas and energy for the future) and engagement (involvement with and enthusiasm for school) are actionable targets linked to student achievement, retention, and future employment. The Gallup Student Poll was conducted online during the school day from Sep. 28 through Oct. 30, 2015, with over 33,706 PCS students completing the survey.

Both of these surveys have yielded a wealth of data designed to inform PCS improvement efforts. Gallup has provided presentations for executive staff, principals, and central office managers. Gallup coaches and principals have had one-on-one conversations. Ongoing dialogue will continue with teams of employees across PCS as we continue to leverage insights from these data to drive success.

The results provide a comprehensive view of school-level data collected from the employee and student surveys. Please note the following:

- The employee survey results are reported at the school level, and also include the PCS districtwide results.
- The student survey results are shown at the school level, and also include PCS level-alike reports (e.g., all PCS high schools). The Gallup 2015 database results (a convenience sample of over 925,000 students from around the nation) are also presented.
- The student survey is only available for students in grades 5-12. Although survey participation in the elementary schools is limited to students in the upper grades, discussions about student hope, engagement, entrepreneurial aspirations, and career/financial literacy apply to all students.
- School leaders are encouraged to approach the action planning process with school improvement needs and responses of both employees and students in mind. Many of the best examples of school leaders building great places to work and learn rely on integrating relatively simple actions into daily conversations.

These data are at the foundation of many important discussions and actions being taken throughout PCS. We look forward to leveraging insights from these results as we work to achieve our important mission.



## ACTION PLANNING

### EMPLOYEE ENGAGEMENT

Items our school will invest in are:

Actions we will take:

When:

### STUDENT ENGAGEMENT

Items our school will invest in are:

Actions we will take:

When:

### STUDENT HOPE

Items our school will invest in are:

Actions we will take:

When:

### ENTREPRENEURIAL ASPIRATION AND CAREER/FINANCIAL LITERACY

Items our school will invest in are:

Actions we will take:

When: