

## Workers' Compensation Employee Assistance Program

The District School Board of Pasco County desires that each employee involved in a work-related accident receive medical benefits with high quality care and courteous customer service.

You have the right to report any problem you may have with the level of medical care you receive. You may report informal problems to Cannon Cochran Management Services, Inc. at (800) 749-3044 where you may request to speak with the Employee Assistance Coordinator.

Most concerns will be handled telephonically among all claims handlers and providers and you will be advised of the outcome. In the event your concern cannot be resolved informally, you may then file a formal, written request by submitting a "Workers' Compensation Request for Assistance/Appeal Form" to Cannon Cochran Management Services, Inc.

If you have any questions concerning this program or need assistance, please contact your Cannon Cochran Management Services claims adjuster.