

Replacement ID Cards

What you need to know

As a reminder, ID cards are not required to receive services. When receiving services, you will need to provide your Name, Date of Birth, and Network (Davis Vision or Superior Vision) to the provider.

As early as the week of February 20, 2023, you will receive the redesigned Vision ID card.

What you need to do

Please destroy all previous Vision ID cards and replace them with the ID card you will be receiving. You will also be able to access Vision ID cards on mybenefits.metlife.com and the MetLife Mobile App.

We're here to help

If you have any questions, please call the vision member call center at 1-833-EYE-LIFE (1-833-393-5433).

If you choose to receive vision services from a participating provider, we suggest you verify that they are in-network when you make your appointment. You can visit providers participating in the Davis Vision plan either through a private practice or retail chain location.

If you have any questions about your coverage, would like a directory or claim form, or want to find a participating provider, log in to mybenefits.metlife.com. You may also call Davis Vision at 1-833-EYE-LIFE (1-833-393-5433), Monday through Friday from 8:00 a.m to 9:00 p.m. ET, and Saturday from 9:00 a.m. to 4:00 p.m. ET.

Locate a participating eye doctor or print additional ID cards

Visit mybenefits.metlife.com to:

- Locate a participating eye doctor or print additional ID cards
- Review benefit information and past services
- Obtain claim forms and educational information

Submit out-of-network claims to:

Davis Vision by MetLife Claims
Attn: Claims Processing
881 Elkridge Landing Rd.
Linthicum Heights, MD 21090

Subscribers: 1-833-EYE-LIFE (1-833-393-5433)

- TTD/TTY for hearing impaired: **711**
- We're available Mon – Fri, from 8:00 a.m. – 9:00 p.m.,
Sat, from 9:00 a.m. – 4:00 p.m., Eastern Time

Providers: 1-877-235-5316 (ecp.versanthealth.com)