

Home Delivery from Amazon Pharmacy

A new way to save on medications

Amazon Pharmacy offers a home delivery service that lets you easily order and quickly get your non-specialty prescription medication¹ delivered at home.

And as a Florida Blue member, you get access to MedsYourWay™ prescription drug discount card pricing. The prescription discount card² gives you up to 80% savings³ on brand and generic medicines and is seamlessly built into the Amazon Pharmacy experience. You can get the lowest cost available while saving time and money. Using the MedsYourWay discount card is not insurance; however, using it for covered medications⁴ will also count toward your out-of-pocket maximum.

SHOP **Easy to use**

Amazon Pharmacy makes ordering your medications easier because it's like shopping on Amazon:

- Easy sign up, which includes the option to have your account auto-populated with your prescription history.
- Option for 90+ day supply.
- Pharmacists on call 24/7.
- Ability to manage your medication and order history.

SAVE **Built-in drug discount card**

Some drugs may be available at lower prices with a discount card. MedsYourWay discount pricing is built right into the Amazon Pharmacy experience.

- At check out, you'll see the lowest cost available for your medication. That's the price you'll pay.
- MedsYourWay discount card pricing is not insurance; however, all prescribed and covered purchases, whether paying a copay or using the discount card pricing, automatically count toward your annual out-of-pocket maximum.

SHIP **Convenient home delivery**

Skip the pharmacy line with home delivery.

- Fast delivery: Amazon Prime members get 2-day no-cost shipping on most orders; standard no-cost shipping for non-Amazon Prime members is 5-day but can be expedited to 2-day delivery for an additional fee.
- Real-time package tracking from order to delivery.

To learn more about Amazon Pharmacy's home delivery services, call the number on the back of your member ID card and say, "Pharmacy."

Or log on to your Florida Blue Member Account and see the **Pharmacy section** under **My Plan**.

¹ Amazon Pharmacy does not dispense Schedule 2 controlled substance drugs.

² MedsYourWay prescription drug discount card, administered by Inside Rx LLC, is not insurance. You are responsible for the cost of prescription(s) when using the card. Limitations apply. The discount pricing card is automatically available to all members with no additional sign up needed. The card is electronic only, a physical card will not be mailed.

³ Average savings based on usage and Inside Rx data as compared to cash prices; average savings are up to 80% for all generics and 37% for select brand medicines. Restrictions apply.

⁴ If your medicine has an unfulfilled requirement, the cost may not count towards your (accumulator) out-of-pocket maximum. Typical requirements include prior authorization (PA) needed, quantity limit exceeded or step therapy needed.

Amazon Pharmacy is an independent company contracted to provide Pharmacy Home Delivery services for both Florida Blue and Florida Blue HMO. Health insurance is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. These companies are Independent Licensees of the Blue Cross Blue Shield Association. 109130 0322

Savings are Coming Your Way!

Florida Blue 
In the pursuit of health

Your pharmacy network is designed to save you money. In the new benefit year, Walgreens will be your exclusive retail pharmacy.



Walgreens can save you money

You'll pay a lower price for many prescriptions at Walgreens. Sometimes the savings will be big! This means you'll often pay less when you have a deductible to meet. Or if the drug costs less than your copay, you'll pay the lower price¹.



At the corner or online—you'll find a Walgreens near you

With more than 800 locations in Florida (many with health care clinics) you'll find a Walgreens close to you. Add Walgreens' mobile app to your smartphone, and you can refill or transfer prescriptions, make a personal shopping list, order photos and browse weekly specials.



Moving your prescriptions

If you're using a retail pharmacy other than Walgreens, think about moving your prescriptions to Walgreens today. You can view a list of Walgreens pharmacies at floridablue.com/exclusivepharmacy.



Here's how to easily make the switch:

- Call or stop by your local Walgreens and tell the pharmacist you want to move your prescriptions from another pharmacy. They'll help you make the switch. Just have a list of your current medications handy.
- Using the free Walgreens mobile app on your smartphone, take a picture of your medicine bottle and send it to your nearest Walgreens.

If you continue to use a retail pharmacy other than Walgreens in the new benefit year, you'll experience higher out-of-pocket costs.

- You'll pay the full price of your medication out of your pocket if you don't have out-of-network pharmacy benefits.
- If you have out-of-network pharmacy benefits, you'll pay the full price of your medication and can file a claim for reimbursement. Your reimbursement will be based on out-of-network benefits.

Please refer to your summary of benefits to see if you have out-of-network pharmacy benefits. For greatest savings and convenience, always use an in-network pharmacy. If you currently fill prescriptions at a Walgreens pharmacy, you don't need to take any action.

¹Retail costs reflect the estimated amount you'll pay after your health plan's cost share, such as copay or coinsurance, have been met. Actual cost will be determined at the time of purchase.

Health insurance is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, and HMO affiliate of Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. You may access the Nondiscrimination and Accessibility notice at floridablue.com/ndnotice.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. llame al 1-800-352-2583 (TTY: 1-800-955-8770).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770).

Pharmacy Benefit

Provider: Prime Therapeutics, Florida Blue's Pharmacy Benefit Manager

EFFECTIVE JANUARY 1, 2023 AMAZON PHARMACY WILL BE THE NEW MAIL ORDER PROVIDER.

- **NEW! Mail-order for up to a 90-day supply will** be provided through Amazon Pharmacy, where you'll have access to MedsYourWay™ discount card pricing. You pay less for ordering a 90-day supply by mail, rather than going to a retail pharmacy, one month at a time.
- **Effective January 1, 2023, Walgreens** will continue to be your exclusive retail pharmacy. You may only fill prescriptions for **non-specialty generic** and **Brand Name drugs** at your local **Walgreens** retail pharmacy. Using any other retail pharmacy would be **out of network** for HMO members and **NOT covered**. For PPO members, it would cost you **more out of pocket** and you would have to pay upfront and file a claim for reimbursement.
- You have 2 options at **Walgreens**; up to a 30 day supply or up to a 90-day supply for long-term medications.
- Fill your **Self-Administered Specialty medications** using **Accredo** (1-888-425-5970). Some exceptions may apply for certain Limited Distributed Drugs that **cannot** be filled by Accredo.
- Advise your doctor to fill all of your **Provider-Administered Specialty medications** (Medical Pharmacy Benefit) using **CVS CareMark Specialty Pharmacy** (1-866-278-5108) with the exception of certain limited distribution drugs. *Note: This does not apply if your doctor subscribes to the Provider Administered Drug Program (PADP).*

The Drug Categories are:

- **Generics:**
These contain the same active ingredients as their brand name equivalents, and offer the same effectiveness and safety. They have the lowest copay.
- **Preferred Brands:**
These are brand name drugs that are preferred by the plan and have a higher co-pay than their generic counterparts.
- **Non-Preferred Brands:**
These are higher cost because there is usually a generic or a preferred brand drug available instead.
- **Specialty Drugs:**
These are prescription medications that require special handling, administration or monitoring. These medications are used to treat chronic diseases or genetic disorders such as Multiple Sclerosis, Rheumatoid Arthritis, Hepatitis C, and Hemophilia.

Prior Authorization Programs (Responsible Steps and Responsible Quantity):

- Encourages the appropriate, safe and cost-effective use of medication. If you are currently taking or are prescribed a medication that is included in the Prior Authorization Program, your physician will need to submit a request form in order for your prescription to be considered for coverage. If you do not request and/or receive prior approval, the medication will not be covered. A current listing of drugs requiring prior authorization are indicated in the prior authorization column following the product name in the Medication Guide which can be found online at www.floridablue.com.

Member Prescription Cost Share (no changes in 2023)	
UP TO 30 DAY SUPPLY AT RETAIL WALGREENS ONLY	
CATEGORY	YOU PAY
TIER 1: GENERIC	\$10.00
TIER 2: PREFERRED BRAND	\$35.00
TIER 3: NON-PREFERRED BRAND	\$60.00

Member Prescription Cost Share for Specialty Drugs (Up to 30 day supply only)		
Specialty Generic	Specialty Preferred	Specialty Non-Preferred
\$25	\$50	\$100

UP TO 90 DAY EXTENDED RETAIL WALGREENS ONLY	
CATEGORY	YOU PAY
TIER 1: GENERIC	\$25.00
TIER 2: PREFERRED BRAND	\$87.50
TIER 3: NON-PREFERRED BRAND	\$150.00

**Self-Administered Specialty Drugs on SaveOnSP list:
Enroll in the Manufacturer Assistance Program and
you will pay \$0.**

UP TO 90 DAY EXTENDED RETAIL AMAZON PHARMACY	
CATEGORY	YOU PAY
TIER 1: GENERIC	\$20.00
TIER 2: PREFERRED BRAND	\$70.00
TIER 3: NON-PREFERRED BRAND	\$120.00

Member FAQs - Pharmacy

Q: I currently have prescriptions filled through Express Scripts Home Delivery. Do they automatically transfer to the new Amazon Pharmacy?

A: Yes, the medications will move over to Amazon Pharmacy if your prescription has refills and is not expired.

Q: What happens if I do not have any refills left or my prescription has expired?

A: If your prescription expires before January 1, 2023 or you will have no refills on January 1, 2023, contact your doctor. Please ask them to send a new prescription to Amazon Pharmacy on or after January 1, 2023.

Q: What is the contact information for Amazon Pharmacy?

A: For questions, call Amazon Pharmacy Customer Care at 855-965-7539, Monday through Friday, 8:00 a.m. – 10:00 p.m. ET and Saturday and Sunday, 10:00 a.m. – 8:00 p.m. ET.

Q: How do I transfer my refills to Walgreens Pharmacy?

A: Call or stop by your local Walgreens and tell the pharmacist you want to move your prescriptions from another pharmacy. They'll help you make the switch. Just have a list of your current medications handy.

OR

Using the free Walgreens mobile app on your smartphone, take a picture of your medicine bottle and send it to your nearest Walgreens.

Q: If I have an existing authorization on file for one of my medications, will I need to get a new one?

A: No, as long as the authorization on file is still valid and has not expired, Walgreens should be able to run the script and the claim should pay. Some exceptions may apply. For example, if the medication is refilled too soon, it may deny.

Q: Are there certain classes of medications that DO NOT transfer and require a new prescription from your prescriber?

A: Yes, the following classes of medications would require a new prescription from your prescriber.

- Narcotics for pain
- Medications to treat ADHD and other behavioral health conditions.

Q: What happens if I use another retail pharmacy other than Walgreens?

A: For HMO Members, your medications will NOT be covered. You will have to pay the full price of your medication out of your pocket. For PPO Members, you'll pay the full price of your medication and can file a claim for reimbursement. Your reimbursement will be based on out-of-network benefits.

Save Money on Specialty Drugs



Specialty drugs can be expensive. That's why as part of Florida Blue's **SaveOn** Program, Accredo Specialty Pharmacy will be your exclusive provider for most of your specialty medication needs. They help members like you save money on specialty drugs. Some drugs may even qualify for a \$0 cost share after copay assistance is applied. You can call the number on the back of your Florida Blue ID card to verify if your medication can be filled by Accredo.

Working with Accredo is easy!

- **Refill prescriptions online** at [accredo.com](https://www.accredo.com) or by phone at 888-425-5970¹
- **Have medicine shipped to your home** so you'll have it when you need it
- **Receive around-the-clock, personalized support** from a specialty-trained pharmacist, even on holidays

Members must use Accredo for all specialty prescriptions.

When drugs don't qualify for \$0 cost share, Accredo works with you to find financial support to help with the cost. **Please note: Manufacturer coupons do not apply toward your yearly deductible or out-of-pocket maximum.** If you're not eligible for financial help or you choose not to receive it, you'll be responsible for your standard specialty copay. Any medications not able to be filled by Accredo can be filled through the specific designated pharmacies. Please check your medication guide for a current listing of those pharmacies.

Call Accredo now to get started!

Call 888-425-5970, and a pharmacy representative will walk you through the process. Be sure to have your Florida Blue member ID, doctor's name and phone number, and your current pharmacy and prescription information ready.

We're here to help.

If you have questions about your benefits or using Accredo, please call the number on the back of your member ID card and we'll be happy to help.

¹Not all medications can be filled online.

Accredo is a specialty pharmacy that is contracted to provide services to members of Florida Blue. Accredo is a trademark of Express Scripts Strategic Development, Inc.

Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association.

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770).



Specialty drugs can be expensive. That's why your pharmacy plan with Pasco County School Board will include the SaveOn Program. To participate, Accredo Specialty Pharmacy will be your exclusive provider for most of your self-administered specialty medication needs. They help members like you save money on specialty drugs.

Some specialty drugs may qualify for a \$0 cost share after copay assistance is applied.

Below are some member FAQ's regarding the SaveOnSP Program.

2023 SaveOnSP Program Member FAQ's	
QUESTIONS	ANSWER
Which specialty medications are impacted?	<ul style="list-style-type: none"> • Only self-administered specialty medications filled under your pharmacy benefit are impacted. • Physician administered medications, which are covered through your medical benefits under medical pharmacy, will NOT be impacted.
Will a member using a specialty pharmacy other than Accredo have to move their specialty medications to Accredo?	<ul style="list-style-type: none"> • Yes, if the specialty medication is not a Limited Distribution Drug (LDD) then the member has to switch to Accredo. • If the specialty medication is a Limited Distribution Drug (LDD) and Accredo is listed as a specialty pharmacy, then the member has to switch to Accredo. See link below to the list of LDDs. • http://www.bcbsfl.com/DocumentLibrary/Providers/Content/Rx_LimitedDistributionDrugs.pdf
I received a call to enroll on the SaveOn Program. Is this a scam?	<ul style="list-style-type: none"> • No, this is not a scam. You will save money by enrolling in the SaveOn Program. If you do not enroll you may have to pay 30% or more coinsurance for your self-administered specialty drug.
How to I find out if my specialty medication is part of the SaveOn Program?	<ul style="list-style-type: none"> • Please contact Patty Nguyen, Florida Blue On-site Representative at 813-794-2492 or email her at Patricia.Nguyen@bcbsfl.com to inquire if your specialty medication is part of the SaveOn Program.
What will the member's cost share be for their specialty medications under the SaveOn Program?	<ul style="list-style-type: none"> • \$0 cost share if your medication is on the SaveOn list and you qualify for and participate in the manufacturer assistance program. • If you are taking a specialty medication that does not qualify for the manufacturer assistance program, then you will pay the following cost shares for specialty medications: \$25 copay/\$50 copay/\$100 copay (up to 30 day supply only)
How long will a member receive the \$0 cost share if his/her medication is part of the SaveOn Program?	12 months
What number do I call to reach Accredo regarding the SaveOn Program?	1-888-425-5970



2023 SaveOnSP Program Member FAQ's	
QUESTIONS	ANSWER
Do members have to sign up for the manufacturer assistance programs every year?	<ul style="list-style-type: none"> • Members do have to recertify for the manufacturer assistance programs annually or at the manufacturer specified times. • Accredo can assist members with understanding when they need to recertify when they call in to schedule their next refill.
Will Accredo assist the members with applying for the manufacturer assistance programs?	<ul style="list-style-type: none"> • Yes, the team at Accredo will assist the members with applying for and getting approved for the manufacturer assistance program. • For the manufacturer assistance programs that do not allow the team at Accredo to assist, the team will provide the member with all the information they require.
What happens if a member's provider prescribes a new medication that is part of the SaveOn program?	<ul style="list-style-type: none"> • Accredo will assist the member with getting set up on the manufacturer assistance program for the new medication.
Can multiple members on the same contract be enrolled in this program?	<ul style="list-style-type: none"> • Yes, this program is driven by the medication, not the contract. • Multiple members within the contract can be on the program and members can have multiple medications on the program as applicable.
Will manufacturer assistance program /coupons count towards the member's calendar year out of pocket maximum and calendar year deductible?	<ul style="list-style-type: none"> • No, these amounts will not count towards the member's calendar year out of pocket maximum or calendar year deductible. The member will have a \$0 cost share for any specialty medication that qualifies under the program.

2023 PHARMACY OPTIONS	
PHARMACY NAME	TYPE(S) OF MEDICATION
<p>Walgreens Retail Pharmacy Exclusive</p> <p>*Up to 30 to 90 days supply</p>	<ul style="list-style-type: none"> • Only retail pharmacy you may use to fill generic and/or brand name medications (NOT self-administered specialty medications, provider-administered specialty medications or mail order.) • Diabetic Testing Supplies (test strips, lancets, glucometers, etc.) • Insulin, Antibiotics
<p>Accredo Specialty Pharmacy 1-888-425-5970</p> <p>*Up to 30 days supply only</p> <p><i><u>Exception:</u> If your specialty medication is a Limited Distributed Drug (LDD) and <u>cannot</u> be supplied by Accredo, then you may be able to use another specialty pharmacy.</i></p>	<ul style="list-style-type: none"> • Self-Administered Specialty Medications. These medications require Prior Authorization. • Certain specialty medications may be eligible for \$0 member cost share through a Manufacturer Copay Assistance Program with the SaveOn Program. • Enrollment in the SaveOn Program required. Contact Accredo for assistance.
<p>NEW Amazon Pharmacy Home Delivery MedsYourWay 1-855-206-3605 (Prescribers only) 1-512-884-5981 (Fax #)</p> <p>*Up to 90 days supply</p>	<ul style="list-style-type: none"> • Long-Term Medications, i.e., blood pressure, cholesterol medications, etc. • For questions on setting up an account, call 1-855-965-7539.
<p>CVS CareMark Specialty Only 1-866-278-5108</p> <p><i><u>Exception:</u> Medication <u>cannot</u> be supplied by <u>CVS Specialty</u> or <u>Physician participating in Buy & Bill Program</u>.</i></p>	<ul style="list-style-type: none"> • Specialty Medications administered in a doctor's office/facility. • Prior Authorization may be required. • Claims are submitted under the medical benefit, NOT pharmacy.
<p>My Health Onsite (MHO)*</p> <p>1-888-644-1448</p> <p>*Registered Patients</p>	<ul style="list-style-type: none"> • Ask about select generic and brand name medications at low or no cost to you. • Access www.pascogohealthy.net for a list of covered medications
<p>Elect Rx (District Program Offering) 1-844-353-2879</p> <p>*Up to 90 days supply</p>	<ul style="list-style-type: none"> • Select brand name medications at low cost. • Access www.pascogohealthy.net for a list of covered medications
<p>TrueNorth Meds Insulin Program (District Program Offering) 1-844-681-8783</p>	<ul style="list-style-type: none"> • Brand Name Insulin at low cost