

# 2020-21 PASCO COUNTY SCHOOLS Success Plan









# 2019-20 District Vision and Success Plan Committee

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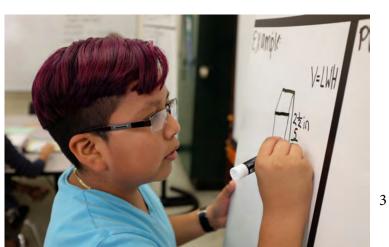












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# Pasco Schools Mission To provide a world-class education for all students.

# Pasco Schools Vision

All our students achieve success in college, career, and life.

Key Priorities High Impact Instruction Data-Driven Decisions Collaborative Culture

Pasco County Schools serves over 75,000 students in 96 schools, and is the largest employer in Pasco County, Florida, with approximately 10,000 employees. The district is the 10th largest in Florida and 49th largest in the United States with an operating budget of approximately \$664.5 million and an overall budget is \$1.39 billion.

District programs include traditional pre-k through 12th grade standards instruction, virtual instruction, career academies, adult education, magnet themes, and charter schools. The district is governed by an elected superintendent and five elected school board members.

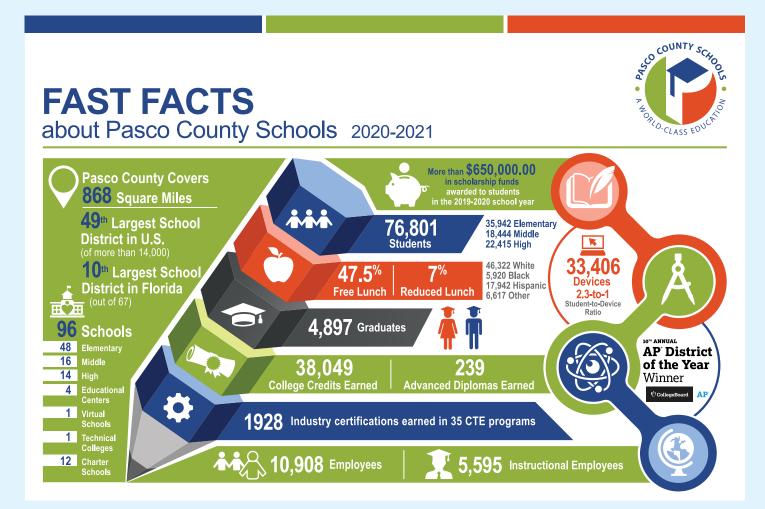
Pasco County Schools earned a five-year district-wide accreditation in 2016 from AdvancED, an international agency accrediting 34,000 schools and systems in more than 70 countries serving 20 million students. To earn accreditation, the district underwent an external on-site evaluation by a team 13 AdvancED evaluators from Florida and around the country.

AdvancED visited 20 schools and 139 classrooms during the review. The team interviewed a total of 691 employees, school board members, students, parents, and community members, and reviewed thousands of documents and artifacts including 50,000 stakeholder surveys.

The AdvancED External review results in an Index of Educational Quality rating, a listing of powerful practices, as well as opportunities for improvement. Pasco County Schools received an overall IEQ score of 272.05.

The review noted that the district has a cohesive and focused team that fosters student performance and district effectiveness and that the district maintains safe, clean and inviting learning environments for students and staff. As a result of the findings, the district has prioritized defining, documenting, implementing and monitoring a district-wide, comprehensive and rigorous instructional model as well as the development and implementation of a system-wide process to assess and report student progress toward attaining content knowledge and skills.

Pasco County Schools' 2020-21 Success Plan continues to reflect the input from the AdvancED team as well as feedback from the community and various stakeholder groups. The Success Plan is comprised of four important pillars: Excellence in Student Achievement, Employee Success, Taxpayer Value, and Connecting to the Community, which support the work of the school district and enable us to deliver on our mission and vision.





# Pasco County School Board



#### Allen Altman District 1

Allen Altman was elected to the School Board in 2006, and was re-elected in 2010, 2014, and 2018. He has served as vicechairman and chairman of the board.

Mr. Altman has lived in

Pasco County almost all his life, and graduated from Pasco High School. He is an agency manager for Farm Bureau Insurance Companies, for which he has worked most of his adult life. He is also involved in real estate, agriculture, and banking.

Mr. Altman is a longtime member of the Dade City Kiwanis Club, Hardy Benevolent Trust and Winter Haven Citrus Growers Association. He has served on the Pasco High School Advisory Council, the Pasco Education Foundation, the Story Dads Reading Program at Lacoochee Elementary School and as a trustee member of Bayfront Hospital in Dade City.

Mr. Altman is a member of the Leadership Tampa Bay Class of 2005. He has received the Business Recognition award for Outstanding Support of Education from the Florida Education Foundation, the CARE award for Service to Children from the Pasco Pediatric Foundation, the Florida Agency Manager of the Year award from Farm Bureau Insurance Companies, and the Kiwanian of the Year award.

Mr. Altman is married to Laura and has two daughters and four grandchildren.



#### Colleen Beaudoin District 2

Colleen Beaudoin was elected to the School Board in 2016.

Mrs. Beaudoin earned her Bachelor's Degree from University of South Florida and her Master's Degree from The University of

Tampa. She was a public high school mathematics teacher for 17 years. Since leaving the classroom, she has provided professional development, instructional support, and mentoring to mathematics teachers. She has also written mathematics curriculum and developed resources and hosted podcasts for mathematics instructors at the Florida Center for Instructional Technology. Mrs. Beaudoin has worked on several grants with mathematicians and educators across the state of Florida to improve content knowledge of mathematics teachers. At The University of Tampa, Mrs. Beaudoin was part of the team that implemented the Science Math Masters grant in partnership with the Florida Department of Education. She is currently an Instructor of Mathematics at The University of Tampa.

Mrs. Beaudoin is a member of the Mathematics Association of America, National Council of Teachers of Mathematics, and the National Society for Experiential Education. At The University of Tampa, she serves on the Assurance of Learning Committee, the Admissions Committee, the Accessibility Committee, and is an advisor for two student organizations. Her State of Florida teaching certificate is active through 2019. In the community, she is an active volunteer with Tourette Association of America where she is a member of the National Education Advisory Board as well as a local support leader.

Mrs. Beaudoin is married to Douglas Beaudoin and has three sons.



### Cynthia Armstrong District 3

Cynthia Armstrong was elected to the School Board in 2010, and was re-elected in 2014 and 2018. She has served as vice-chairman and chairman of the board. She also served as a Pasco Mosquito Control Board Commissioner from 1993 to 1997.

Mrs. Armstrong earned her Bachelor's Degree in Biology from Wake Forest University and her Master's in Education from the University of South Florida. Her career in education began in Pasco County as a science teacher at Ridgewood High School in 1978. Mrs. Armstrong taught science in 7th through 12th grades, and has been an adjunct professor at Pasco Hernando State College and St. Petersburg College. Mrs. Armstrong is a business owner who has remained involved with education by serving as chairman of the Chamber of Commerce Education committee, judging for Odyssey of the Mind and senior projects in the high schools, and serving as a Rotary member working with the high school Interact Clubs.

Her community service and activities include membership on the Pasco Metropolitan Ministries Program Committee, past director and secretary of the West Pasco Chamber of Commerce, founding director of Leadership Pasco, past director and current member of the Rotary Club of Seven Springs, and member of the Restore Act Advisory Committee for Pasco County.

She is married to Gregg Armstrong.



#### Alison Crumbley District 4

Alison Crumbley was elected to the School Board for a two-year term in 2010, and was re-elected in 2012 and 2016. She has served as vice-chairman and chairman of the board.

Mrs. Crumbley has been a Pasco County resident since 1967. She

is a graduate of Gulf High School and the University of Florida. She currently works in a commercial real estate firm as public relations and marketing director.

Mrs. Crumbley co-founded the Cinderella Project of Pasco and the Prince Charming Project for Pasco's young ladies and men desiring to attend their prom but needing financial help. She serves on the Sunshine Kids Foundation, attends Trinity Presbyterian Church of Seven Springs, and is a former Athletic Booster Club board member at River Ridge High School.

Mrs. Crumbley served as PR Chairman for Super Playground in Sims Park, and is a past member of the River Ridge School Advisory Council, Junior Service League of West Pasco, All Children's Guild of West Pasco, and the Citizens Advisory Council. Mrs. Crumbley also has been an Odyssey of the Mind coach.

Mrs. Crumbley is married to Allen Crumbley, and all three of their children graduated from Pasco County high schools.



### Megan Harding District 5

Megan Harding was elected to the School Board in November 2018.

The value of education and the desire to impact children passions inspired at a very young age by her first-grade teacher have been driving forces for Mrs. Harding throughout her life,

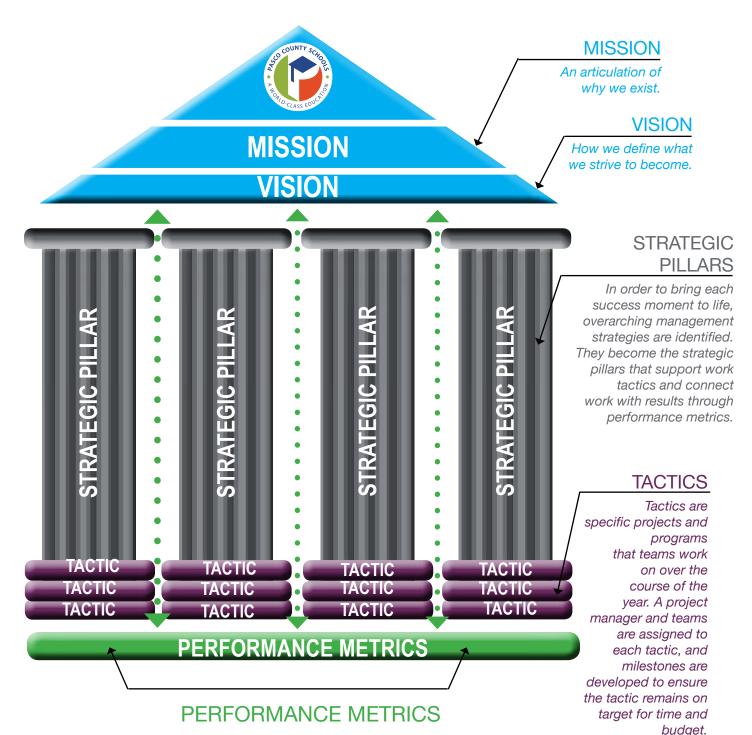
first as a young student herself, and then as a sister, teacher, volunteer, and actively engaged citizen.

The oldest of four children, Mrs. Harding grew up in Pasco County, attending Hudson Elementary School, Dayspring Academy, and Hudson High School. She holds a Bachelor's Degree in Elementary Education K-6 from the University of South Florida with certifications in Exceptional Student Education K-12, English as a Second Language (ESOL), and Reading. She also earned a Master's Degree in Reading K-12 from Saint Leo University.

Mrs. Harding taught in Pasco County Schools for seven years before deciding to run for the School Board. Once elected, she resigned her teaching position to dedicate herself fully to her School Board position and today she is actively involved in the schools and wider Pasco community. She spends her time inside schools and working within the district as an advocate and volunteer, as she believes in the importance of building positive relationships and sharing her passion for education. Along with being on the school board, Mrs. Harding teaches as an adjunct professor in the Elementary Education Department at Saint Leo University.

She is married to Jeromy Harding, and the couple lives in New Port Richey with their dog, Piper.

# THE ANATOMY OF A SUCCESS PLAN

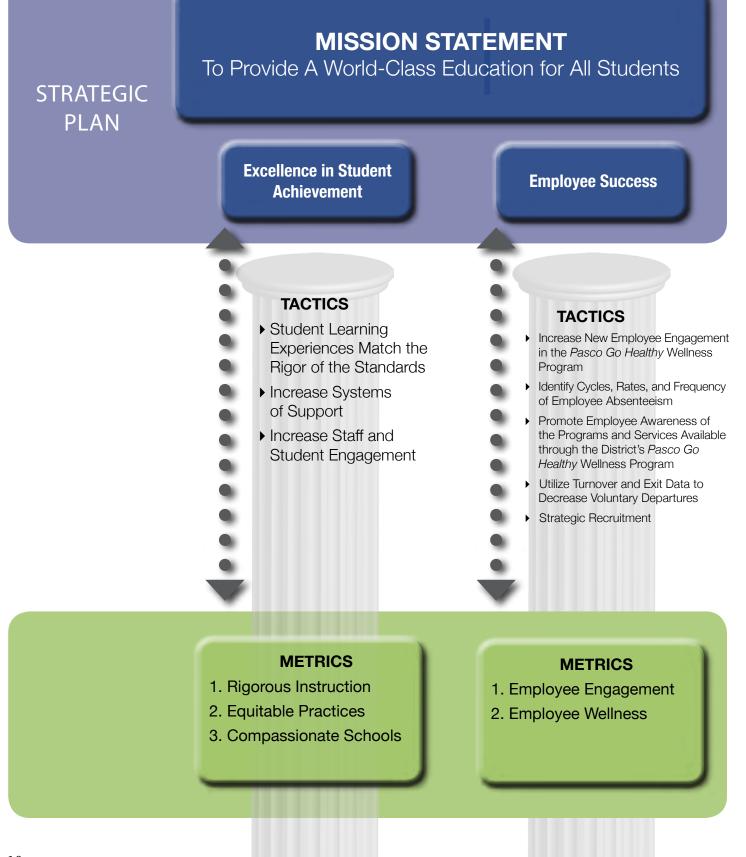


Performance metrics are developed to reflect progress relating directly to each strategic pillar. These are the metrics that correlate to achieving success for the year and are contained within a performance scorecard.





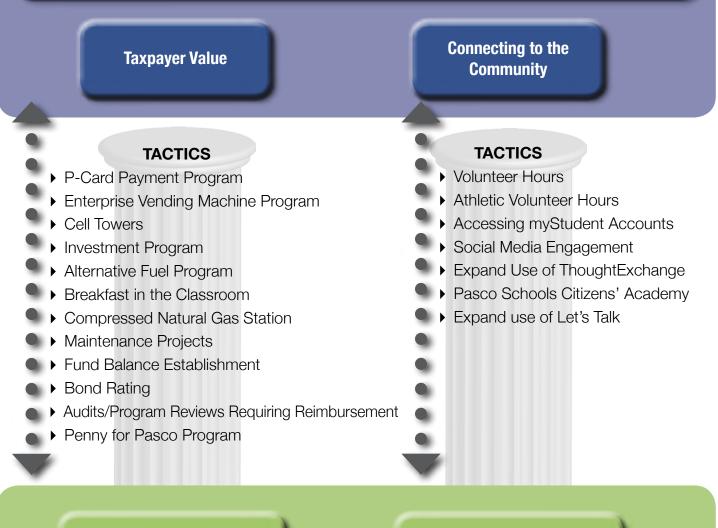
# 2020-21 Success Plan Elements:



# Strategic Pillars. Tactics. Performance Metrics.



All Our Students Achieve Success... In College... Career... and Life



#### METRICS

- 1. Financial Stewardship
- 2. Innovative Management Practices
- 3. Fund Balance

- METRICS
- 1. Family Engagement
- 2. Community Outreach

# TACTICS

### Introduction

Each and every tactic detailed on the following pages contributes in some way to the district's success goals.

The Success Plan focuses on four key areas:

- 1. Excellence in Student Achievement
- 2. Employee Success
- 3. Taxpayer Value
- 4. Connecting to the Community

The following pages outline tactics, their objectives, which members of the district staff are responsible for their oversight, and quarterly milestones to be achieved.

# Excellence in Student Achievement

# Employee Success

# Taxpayer Value

# Connecting to the Community

The district's mission to provide a worldclass education for all students is the driving force behind this plan and the goals articulated for the year. To fulfill those goals for the 2020-21 school year, the following tactics have been identified to ensure we provide world-class learning moments for every student every day.



### STUDENT LEARNING EXPERIENCES MATCH THE RIGOR OF THE STANDARDS

**Description:** A unifying definition of instructional excellence in Pasco County will serve as the guiding vision of instruction in all schools, ensuring that there is a guaranteed and viable curriculum, equitable practices and continuous improvement of instruction aligned to the standards in all classrooms. Professional development will be carefully planned in order to build the knowledge necessary in all leaders and teachers for these stakeholders to engage in planning, delivering, and reflecting on instruction with focus on Pasco's Common Vision of Instructional Excellence, grounded in college and career ready standards.

Tactic Owner: Director of Accountability, Research, and Measurement

**Tactic Team:** Offices for Accountability, Research, and Measurement; Career and Technical Education; Leading and Learning; Student Support Programs and Services; and Early Childhood Programs

#### This tactic is connected to the following metrics on the District Scorecard:

- · All Excellence in Student Achievement metrics
- Valuable Professional Development (Employee Success metric)

Tactic Timeline	
Q1	<ul> <li>District will provide training and support to ECP teachers in rigorous curriculum and instructional practices.</li> </ul>
	District teams will provide curriculum resources and materials highly aligned to the rigor of the standards with recommended pacing and tiers of support resources that enrich and intervene student learning.
	<ul> <li>District teams will provide rigorous assessments for schools to monitor student progress towards the standards.</li> </ul>
	<ul> <li>District will provide guidance and data resources for rigorous CTE program progressions and industry certifications.</li> </ul>
Q1 and Q3	District teams will provide training and coaching to school teams and individual stakeholders aligned to teaching-assessing cycle (including essential standards), the instructional shifts (core actions), and best practices.
	<ul> <li>District teams will conduct walkthroughs in schools to monitor implementation of rigorous instruction using the Instructional Practice Guides.</li> </ul>
Q4	<ul> <li>District teams will identify and provide exemplars of essential standards charts and the components of the teaching-assessing cycle.</li> </ul>

# INCREASE SYSTEMS TO SUPPORT STUDENTS

**Description:** The district and school teams use data over time to inform important instructional decisions as part of the collaborative problem-solving process. The systematic review of implementation and outcome data will ensure systems are built to ensure the quality and appropriateness of our instruction, intervention processes, and equitable practices, all in support of the whole child.

Tactic Owner: Director of Accountability, Research, and Measurement

**Tactic Team:** Offices for Accountability, Research, and Measurement; Career and Technical Education; Leading and Learning; Student Support Programs and Services; and Early Childhood Programs

### This tactic is connected to the following metric on the District Scorecard:

• All Excellence in Student Achievement metrics

Tactic Timeline	
Each Quarter	<ul> <li>District teams will provide critical data and support to school teams in monitoring student cohorts (ie: MyGradSuccess, EOS).</li> </ul>
	<ul> <li>District will convene High School Equity Teams to engage in professional learning, process and practice work aimed toward ensuring access, deep engagement and support for all students in advanced coursework.</li> </ul>
	<ul> <li>District teams will identify and provide exemplars of supplemental and intensive intervention plans for academic standards.</li> </ul>
Q1	<ul> <li>District teams will refine School Intervention Team, School Leadership Team, and Professional Learning Community training modules to meet needs of school teams and individual stakeholders.</li> </ul>
Q1 and Q3	<ul> <li>District teams will provide training and support to school teams in de-tracking strategies for core content courses.</li> </ul>
Q2	<ul> <li>District teams will support the implementation of the Universal Screener for giftedness to each Pasco County second grade student.</li> </ul>
Q4	<ul> <li>District teams will expand services for mental health supports and monitor student response to intervention.</li> </ul>
	<ul> <li>District teams will identify and provide exemplars of supplemental and intensive intervention plans for academic standards.</li> </ul>
	<ul> <li>District teams will develop strategies and provide funding for student alternatives to suspension.</li> </ul>

# INCREASE STAFF AND STUDENT ENGAGEMENT

**Description:** The district and school teams foster a collaborative culture that cultivates positive relationships in an equitable, engaging environment for all stakeholders. The system will build the capacity of leaders and teachers to advance the identified practices of Compassionate Schools, within a Compassionate District, supported by collective commitments around the unifying vision of instructional excellence.

Tactic Owner: Director of Accountability, Research, and Measurement

### Tactic Team:

- Offices for Accountability, Research, and Measurement; Career and Technical Education; Leading and Learning; Student Support Programs and Services; and Early Childhood Programs
- Assistant Superintendents for Elementary Schools, Middle Schools, and High Schools

### This tactic is connected to the following metrics on the District Scorecard:

- All Excellence in Student Achievement metrics
- Employee Engagement (Employee Success metric)

Tactic Timeline	
Each Quarter	<ul> <li>District teams will provide foundational Social Emotional Learning (SEL) standards training and coaching to school leaders.</li> </ul>
	<ul> <li>District teams will provide a variety of opportunities for family engagement supporting high levels of learning for every child.</li> </ul>
	District teams will provide training and coaching to school teams and individual stakeholders aligned to positive behavior education and prevention (ie: Trauma Informed Care and Positive Behavioral Interventions and Support and Youth Mental Health First-Aid).
Q4	<ul> <li>District teams will provide culture training and coaching support to school leaders for building collective responsibility through mission, vision, and core values.</li> </ul>
	<ul> <li>District teams will develop and support student academic, athletic and fine arts competitions and performance opportunities.</li> </ul>

# Excellence in Student Achievement

# Employee Success

### Taxpayer Value

# Connecting to the Community

Providing a world-class education for all students is heavily dependent upon Pasco's entire workforce – both educators and non-instructional staff members at schools and the district office. Pasco County Schools strives to attract, support, and retain a world-class team to help students excel in college, career, and life. The following pages outline tactics to drive the development of Pasco's world-class team.



# INCREASE NEW EMPLOYEE ENGAGEMENT IN THE PASCO GO HEALTHY WELLNESS PROGRAM

**Description:** Increase new employee engagement in the services available through the District's *Pasco Go Healthy Wellness Program* prior to the need for a sick visit to promote a culture of health and wellness. Support school site wellness partners to communicate heath and wellness initiatives to district employees to increase engagement.

Tactic Owner: Employee Benefits Manager

#### Tactic Team: Office for Human Resources and Educator Quality

#### This tactic is connected to the following metric on the District Scorecard:

Employee Wellness

Tactic	
Timeline	
Q1	Send electronic communication introducing the Board's Pasco Go Healthy Wellness Program within 30 days of the employee becoming eligible to enroll in the Board's group health plan.
	<ul> <li>Conduct information session either on-site or virtually for all worksite benefit coordinators.</li> </ul>
	<ul> <li>Host on-site or virtual information sessions for worksites to increase participation.</li> </ul>
	<ul> <li>Identify new employees not engaged in Pasco's Go Healthy Wellness Program and communicate to worksite coordinator.</li> </ul>
Q2	<ul> <li>Collaborate with HREQ to develop communications regarding wellness initiatives utilizing the Pasco brand.</li> </ul>
	Analyze employee participation data to identify trends.
Q3	<ul> <li>Host on-site or virtual information sessions for worksites to increase participation.</li> </ul>
	<ul> <li>Collaborate with HREQ to develop communications regarding wellness initiatives utilizing the Pasco brand.</li> </ul>
	Analyze employee participation data to identify trends.
Q4	<ul> <li>Survey employees participating in the program, identify opportunities to increase participation, and communicate results to all stakeholders.</li> </ul>
	<ul> <li>Survey worksite benefit coordinators to identify areas of opportunity to increase worksite coordinator effectiveness to increase participation.</li> </ul>

# IDENTIFY CYCLES, RATE, AND FREQUENCY OF EMPLOYEE ABSENTEEISM

**Description:** Measure the rate of absenteeism of employees who utilize physician services provided through the health and wellness centers in comparison to eligible employees who do not access services through the health and wellness centers. Absenteeism is defined as an employee missing a whole day of work due to personal illness, personal business, or other reasons (excluding paid vacation). These absences may be avoidable or unavoidable.

Tactic Owner: Senior Manager, Benefits & Risk Management

Tactic Team: Office for Human Resources and Educator Quality

#### This tactic is connected to the following metric on the District Scorecard:

Employee Wellness

Tactic Timeline	
Q1	Collect, analyze data, and report rate of absenteeism.
Q2	Collect, analyze data, and report rate of absenteeism.
Q3	Collect, analyze data, and report rate of absenteeism.
Q4	Collect, analyze data, and report rate of absenteeism.
	<ul> <li>Evaluate and analyze data in comparison to established absenteeism baseline .</li> </ul>
	Analyze and communicate data to all stakeholders.



### PROMOTE EMPLOYEE AWARENESS OF THE PROGRAMS AND SERVICES AVAILABLE THROUGH THE DISTRICT'S *PASCO GO HEALTHY WELLNESS PROGRAM*

**Description:** Measure employee utilization of communication channels to determine percentage of employees accessing program and service information.

Tactic Owner: Employee Benefits Manager and Wellness Specialist

Tactic Team: Office for Human Resources and Educator Quality

### This tactic is connected to the following metric on the District Scorecard:

Employee Wellness

Tactic Timeline	
Q1	Collect, analyze data, and report utilization.
Q2	Collect, analyze data, and report utilization.
Q3	Collect, analyze data, and report utilization.
Q4	Collect, analyze data, and report utilization.
	Analyze data and communicate aggregate utilization to all stakeholders.



# UTILIZE TURNOVER AND EXIT DATA TO DECREASE VOLUNTARY DEPARTURES

**Description:** Utilize termination and transfer reporting to analyze voluntary departures on a quarterly basis. Monitor voluntary departures in Pasco Qualified Opportunity Zone schools and communicate results to stakeholders quarterly. Collaborate with the Office of Leading and Learning to provide supports in retention strategies to stakeholders at identified schools. Use termination and transfer reporting and exit surveys to identify trends and drive retention strategy.

Tactic Owner: Senior Manager Talent Acquisition & Recruitment

Tactic Team: Office for Human Resources and Educator Quality

### This tactic is connected to the following metric on the District Scorecard:

Employee Engagement

Tactic Timeline	
Q1	Analyze termination and transfer data district wide.
	<ul> <li>Analyze termination and transfer data of Pasco Qualified Opportunity Zone schools and communicate results to all stakeholders.</li> </ul>
	Pull and analyze Q1 year-over-year data to identify trends.
	Analyze termination and transfer data district wide.
Q2	<ul> <li>Analyze termination and transfer data of Pasco Qualified Opportunity Zone schools and communicate results to all stakeholders.</li> </ul>
	▶ Pull and analyze Q2 year-over-year data to identify trends.
	Analyze termination and transfer data district wide.
Q3	<ul> <li>Analyze termination and transfer data of Pasco Qualified Opportunity Zone schools and communicate results to all stakeholders.</li> </ul>
	Pull and analyze Q3 year-over-year data to identify trends.
Q4	Pull and analyze Q4 year-over-year data.
	<ul> <li>Identify any trends that may need to be addressed to increase strategic retention.</li> </ul>
	Evaluate outcomes and make recommendations for improvement.
	Communicate results to all stakeholders and celebrate success.

# STRATEGIC RECRUITMENT INITIATIVES

**Description:** Develop and execute new strategies to increase the recruitment of teachers to Pasco County. Implement innovative recruitment strategies to address the state-wide teacher shortage and the decreased amount of educational degree seeking applicants. Proactively seek individuals outside of the educational field at colleges and universities. Continue focus on online recruitment systems to network with potential applicants. Build and develop the Pasco brand to attract applicants to Pasco County Schools. Develop new teacher prep program to support the advancement of non-instructional employees to become certified teachers.

Tactic Owner: Senior Manager Talent Acquisition & Recruitment

Tactic Team: Office for Human Resources and Educator Quality

### This tactic is connected to the following metric on the District Scorecard:

• Employee Engagement

Tactic	
Timeline	
	Create online presence at local and universities for student recruitment.
01	Monitor and network with potential applicants via LinkedIn.
Q1	Increase applicant pool through texting communication initiative.
	Continued development of Pasco branding strategy to drive recruitment.
	Monitor and network with potential applicants via LinkedIn.
01	Host a fall hiring event either on-site or virtually.
Q2	Host intern sessions for graduating interns either on-site or virtually.
	Increase Pasco's online presence to increase potential applicants.
	<ul> <li>Attend educational, non-educational and minority job fairs either on-line or virtually.</li> </ul>
Q3	Conditional Offers of Employment to final interns in critical shortage areas.
<b>~</b> ~	<ul> <li>Host hiring fair either on-line or virtually.</li> </ul>
	Monitor and network with potential applicants via LinkedIn
Q4	<ul> <li>Host information sessions for local colleges/universities interns either online or virtually.</li> </ul>
	Monitor and network with potential applicants via LinkedIn.
	<ul> <li>Analyze recruitment data year-over-year to identify trends and drive recruitment strategy for 2021-2022.</li> </ul>

Tactic Timeline	
Q4	<ul> <li>Host the second annual "Visit a Priority School Day," coordinating with OLL, providing interested participants in the benefits of working in priority (Title One) schools and having time to meet the school's leadership and students.</li> </ul>
	<ul> <li>Visit local colleges/universities and present to Spring final interns, offering tours in schools, building relationships with our applicants in our effort to recruit them to Pasco County Schools.</li> </ul>
	Monitor and network with potential applicants via LinkedIn.
	► Host Instructional Hiring Event to fill vacancies for 2021-2022 school year.



Superintendent Kurt Browning interacts with students during an engaging STEM lesson.

# Excellence in Student Achievement

**Employee Success** 

# Taxpayer Value

Connecting to the Community

The district takes its role and responsibilities very seriously in balancing the delivery of a high quality educational experience for its students and providing value to the taxpayers of Pasco County. To that end, this success planning process has provided a platform for the district to identify tactics aimed at enhancing the value the district can provide through its facilities and innovative business practices.



# P-CARD PAYMENT PROGRAM

**Description:** Purchasing and Finance Services will continue to enroll vendors in the ePayables Program.

Tactic Owner: Chief Finance Officer

Tactic Team: Purchasing Services and Finance Services

### This tactic is connected to the following metric on the District Scorecard:

Tactic Timeline	
Q1-Q4	Report P-Card and Amazon participation by quarter.
Q4	▶ Report P-Card annual rebates.



# ENTERPRISE VENDING MACHINE PROGRAM

**Description:** Food & Nutrition Services will operate an Enterprise Vending Machine program to generate funding for our schools.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Food and Nutrition Services

### This tactic is connected to the following metric on the District Scorecard:

Innovative Management Practices

Tactic Timeline	
Q1 - Q4	Financial statements will be prepared to evaluate the effectiveness of the program and determine the pro-rata share for each school.

### CELL TOWERS

**Description:** The district will strive to increase revenue from existing and future cell towers.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Planning Services

This tactic is connected to the following metric on the District Scorecard:

Tactic Timeline	
Q1 - Q4	Report annual revenue from cell towers as compared to previous years.
	Report progress on additional cell tower opportunities.



### **INVESTMENT PROGRAM**

**Description:** The District cash must be invested according to the Board's policy #6144 and to ensure safety of principal, maintenance of liquidity, and return on investment.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Finance Services

This tactic is connected to the following metric on the District Scorecard:

Innovative Management Practices

Tactic Timeline	
Q1 - Q4	<ul> <li>Monitor investment to ensure compliance with investment policy.</li> <li>Perform cash flow analysis to minimize cash in bank account and maximize cash invested</li> <li>Monitor quarterly performance to make sure it exceeds the average 3-month T-Bill rate.</li> <li>Allocate investments to provide for diversification among investment pools.</li> </ul>

### ALTERNATIVE FUEL PROGRAM

Description: Use of alternative fuel program to reduce transportation costs.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Transportation Services and Senior Manager, Finance Services

### This tactic is connected to the following metric on the District Scorecard:

Tactic Timeline	
Q1 - Q4	<ul> <li>Application for fuel and vehicle rebates will be submitted and funds received will offset the overall cost of transportation.</li> </ul>

### BREAKFAST IN THE CLASSROOM

**Description:** Food and Nutrition Services will operate breakfast in the classroom at schools participating in Provision 2 breakfast in an effort to increase breakfast participation.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Food and Nutrition Services

### This tactic is connected to the following metric on the District Scorecard:

Innovative Management Practices

Tactic Timeline	
Q1 - Q4	<ul> <li>Reports will be prepared to determine participation levels at each school participating in Breakfast in the Classroom Program and to evaluate if participation levels have increased.</li> </ul>

### COMPRESSED NATURAL GAS STATION

**Description:** The district operates a compressed natural gas station to reduce fueling costs.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Transportation Services

### This tactic is connected to the following metric on the District Scorecard:

Tactic Timeline	
Q1 - Q4	The district will report the operational cost of the new CNG station as compared to the operations of a diesel/propane bus garage.



### MAINTENANCE PROJECTS

**Description:** Maintenance and Facilities Services regularly analyzes efficiencies of their projects. Each quarter, Maintenance will identify a project completed internally or externally and the efficiencies and savings realized as a result.

Tactic Owner: Chief Finance Officer

**Tactic Team: Director, Maintenance and Facilities Services** 

### This tactic is connected to the following metric on the District Scorecard:

Innovative Management Practices

Tactic Timeline	
Q1 - Q4	<ul> <li>Identify project completed internally or externally along with efficiencies and savings.</li> </ul>

### FUND BALANCE ESTABLISHMENT

**Description:** The total dollar amount of the fund balance and the fund balance expressed as a percentage of all expenses.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Finance Services

### This tactic is connected to the following metric on the District Scorecard:

Fund Balance

Tactic Timeline	
Q1 - Q4	The district will monitor expenses on an annual basis to make sure that the budgeted fund balance remains the same throughout the year, as well as, monitor expenses and revenue to the projected budget.

### BOND RATING

**Description:** Maintain current bond rating as reported by designated rating agencies.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Finance Services

This tactic is connected to the following metric on the District Scorecard:

Financial Stewardship

Tactic Timeline	
Q1 - Q4	The district will monitor Debt Service Ratio.
	<ul> <li>The district will monitor interest rates for opportunities for refunding and savings.</li> </ul>
	<ul> <li>The district will monitor SWAP interest rates for opportunities to terminate SWAP and eliminate variable rate exposure.</li> </ul>

### AUDITS/PROGRAM REVIEWS REQUIRING REIMBURSEMENT

Description: Review external audit reports on an ongoing basis throughout the year.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Internal Audit

#### This tactic is connected to the following metric on the District Scorecard:

Financial Stewardship

Tactic Timeline	
Q1 - Q4	<ul> <li>Determine if financial audits are unqualified so that bond ratings are not adversely affected.</li> </ul>
	Determine whether or not compliance audits are without findings that would require any type of repayment or fine. If an audit requires any type of repayment or fine, procedures and controls will be established to eliminate future repayment of fines.
	NOTE: There may not be completed audits to review each quarter. As they become available, the analysis will be completed and the results reported.

### PENNY FOR PASCO PROGRAM

**Description:** Moneys collected from the Penny for Pasco initiative will be expended in accordance with the project list approved by the citizens of Pasco County.

Tactic Owner: Chief Finance Officer

Tactic Team: Director, Finance Services

This tactic is connected to the following metric on the District Scorecard:

Financial Stewardship

Tactic Timeline	
Q1 - Q4	<ul> <li>Monitor sales tax collections versus projections and planned expenditures.</li> </ul>
	Review project budgets and actual expenditures.
	Maximize interest earned on cash investments.
	► Make adjustments to project budgets, as needed.



# **Excellence in Student Achievement**

# **Employee Success**

# Taxpayer Value

# Connecting to the Community

Pasco schools are an integral part of the larger Pasco County community, making it very important for the district and its schools to be active and communicative to families of students – as well as to the business community, community leaders, and the community at large. Tactics outlined on the following pages are aimed at helping to foster a strong relationship between the district and members of the Pasco community.



# VOLUNTEER HOURS

**Description:** It is important to keep track of the number of volunteer hours performed by approved volunteers at our schools. Research has shown that when parents and community members are meaningfully engaged in student education there is an increase in student achievement and/or success.

**Owner:** Public Information Officer

### Tactic Team:

- · Communications and Government Relations Department
- School Volunteer Coordinators

### This tactic is connected to the following metric on the District Scorecard:

• Family Engagement

Tactic	
Timeline	
Q1 - Q4	<ul> <li>Provide updated training to all volunteer coordinators on volunteer procedures and Raptor features.</li> </ul>
	<ul> <li>Train newly hired volunteer coordinators throughout the year on the Raptor system, to include signing volunteers in and out, volunteer reports, and best practices.</li> </ul>
	<ul> <li>Maintain training logs from volunteer coordinators to ensure all employees have received the volunteer training.</li> </ul>
	Track volunteer hours using the Raptor system at each school.
	Analyze the end of the year volunteer hours data to measure growth and plan forward.



# ATHLETIC VOLUNTEER HOURS

**Description:** The majority of volunteer hours are generated through athletic events at secondary schools, including coaching, concessions, field prep, etc. Because most of the events are after hours, volunteer time is not always documented properly or reported through Raptor. All secondary schools have sports programs and guidance is needed to ensure all volunteers are screened and reported accurately through the volunteer programs office.

**Owner:** Public Information Officer

### Tactic Team:

- Communications and Government Relations Department
- Volunteer Programs
- Athletics Program Coordinator

### This tactic is connected to the following metric on the District Scorecard:

Family Engagement

Tactic Timeline	
Q1 - Q4	<ul> <li>Continue to work with district athletics program coordinator to create guidance for coaches.</li> </ul>
	► Meet with athletic directors and coaches to review volunteer procedures.
	<ul> <li>Refine resources for coaches to provide parents during parent meetings to explain volunteer responsibilities.</li> </ul>
	<ul> <li>Work with secondary volunteer coordinators to establish best practices when working with after-hours athletic events.</li> </ul>
	Compare volunteer hours logged to athletics from the 2019-20 school year to the 2020-21 school year.

# PARENTS/GUARDIANS ACCESSING MYSTUDENT ACCOUNTS

**Description:** Ensuring that parents are connected and aware of their child's academic progress is key when building a strong "school-to-home" partnership. Parents can access their student's grades, attendance, test history, and demographics through the myStudent information system. The more information parents know about their student's school experiences, the more engaged both the parents and students will be.

**Owner:** Public Information Officer

### Tactic Team:

- Communications and Government Relations Department
- Office for Technology and Information Services

### This tactic is connected to the following metric on the District Scorecard:

Family Engagement

Tactic Timeline	
Q1 - Q4	Place slider on district homepage at beginning and end of school year.
	<ul> <li>Encourage schools to promote myStudent on websites, social media, school newsletters, and at school events.</li> </ul>
	<ul> <li>Continue to promote myStudent with reminders in the Pasco Parent Press newsletter, the on-hold message on district phones, and with recorded messages and emails sent to parents.</li> </ul>



# SOCIAL MEDIA ENGAGEMENT

**Description:** Engaging our community in the 21st Century requires the use of social media. By monitoring the number of comments, likes, shares, retweets, etc., we can judge whether or not we are presenting information that is engaging and relevant. An effective communications effort looks at the kinds of posts that generate the most engagement and uses this information to guide communications planning. By striving to increase the number of people who like, comment on, or share Facebook and Twitter posts, we will increase the engagement of our community stakeholders.

**Owner:** Public Information Officer

Tactic Team: Communications and Government Relations Department

### This tactic is connected to the following metric on the District Scorecard:

Community Outreach

Tactic Timeline	
Q1 - Q4	<ul> <li>Maintain social media budget for promoting specific district messages to highly targeted audiences.</li> </ul>
	<ul> <li>Work closely with the Pasco Education Foundation and their business partners to generate growth and engagement.</li> </ul>
	<ul> <li>Design posts that call for a direct response with questions, polls, RT or fav, comment or like, caption this, etc.</li> </ul>
	<ul> <li>Focus on posting best performing content and topics.</li> </ul>
	<ul> <li>Run contests and giveaways that feature user-generated content to promote more sharing.</li> </ul>
	<ul> <li>Foster relationships and engagement through meaningful and timely interactions.</li> </ul>



# EXPAND USE OF THOUGHTEXCHANGE

**Description:** ThoughtExchange engages parents, community members, students, and school board employees in conversations to provide feedback and ideas that lead to better decisions. A ThoughtExchange allows participants to share thoughts and ideas, which others then rate on a five star scale.

**Owner:** Public Information Officer

Tactic Team: Assistant Superintendent for Support Services

### This tactic is connected to the following metrics on the District Scorecard:

Community Outreach

Tactic Timeline	
Q1 - Q4	<ul> <li>Continue to train school leaders and district administrators to use ThoughtExchange.</li> </ul>
	<ul> <li>Work with ThoughtExchange to help moderators develop useful ThoughtExchange topics.</li> </ul>
	<ul> <li>Encourage school leaders and district administrators to use ThoughtExchange to get input and feedback.</li> </ul>
	<ul> <li>Compare the number of ThoughtExchanges in 2020-2021 to those in 2019-2020.</li> </ul>



## PASCO SCHOOLS CITIZENS' ACADEMY

**Description:** The Pasco Schools Citizens' Academy was launched in 2018 to educate the public on the operation of a public school system. The first year consisted of seven sessions, four classroom sessions in the evening and three school tour sessions during the day. In the course evaluation, 66% of the participants ranked their knowledge before the academy between not at all knowledgeable and somewhat knowledgeable and 11% ranked their knowledge as extremely knowledgeable. 89% ranked their knowledge after the academy as very knowledgeable, but the percentage that ranked their knowledge as extremely knowledgeable remained at 11%, although they also noted that they have a new perspective of Pasco County Schools.

**Owner:** Public Information Officer

Tactic Team: Communications and Government Relations Department

### This tactic is connected to the following metric on the District Scorecard:

Community Outreach

Tactic Timeline	
	<ul> <li>Make changes to the format and sessions based on first-year member feedback.</li> </ul>
01 04	<ul> <li>Increase the number of school visits.</li> </ul>
Q1 - Q4	<ul> <li>Provide materials to participants in advance to enable them to prepare questions in advance.</li> </ul>
	<ul> <li>Continue to allow for more interactions during sessions.</li> </ul>

### EXPAND USE OF LET'S TALK

**Description:** Let's Talk provides parents/guardians, students, teachers, staff members, and the public with an easy tool to get answers to their questions, even if they aren't 100% sure whom to ask. When the submitter receives a response, they have the opportunity to rate the response on a scale of 1 (bad response) to 100 (very good response). The promptness of the response is also recorded.

**Owner:** Public Information Officer

Tactic Team: Assistant Superintendent for Support Services

### This tactic is connected to the following metrics on the District Scorecard:

- Family Engagement
- Community Outreach

Tactic Timeline	
	Train staff to effectively use the Let's Talk tool.
	<ul> <li>Assign Let's Talk categories to appropriate staff, both school-based and departmental.</li> </ul>
Q1 - Q4	<ul> <li>Monitor and compare response scores over time, as well as among schools and departments</li> </ul>
	<ul> <li>Monitor and compare average response time among schools and departments.</li> </ul>

# METRICS

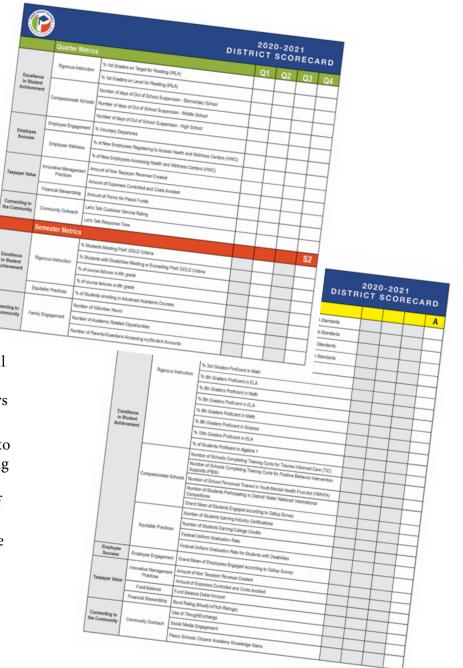
### Introduction

Just as a student's progress is monitored throughout the year, so will the efforts of our district departments and schools. All schools will develop a plan for success that aligns with the priorities of the District Success Plan including focus areas in one or more of the four strategic pillars; Excellence in Student Achievement, Employee Success, Taxpayer Value and Connecting with the Community.

The District Scorecard will be used to track performance toward goals, throughout the year, at both the district and school level. Metrics were carefully chosen as priorities within our work, and will be monitored each quarter, each semester or on an annual basis. District and school level metrics are

included for each of the four strategic pillars mentioned above.

An important objective of the scorecard is to increase every staff member's understanding of his/her individual & collective contributions to the overall performance of the District. The data reported through the scorecards will inform decisions at both the district and school level, and will ensure a continuous reflection of practices.



Monitoring performance in a consistent manner across all school levels is a vital component to our success as a system.





### 2020-2021 DISTRICT SCORECARD

	Quarter Metrics		Q1	Q2	Q3	Q4
		% 1st Graders on Target for Reading (IRLA)				
	Rigorous Instruction	% 1st Graders on Level for Reading (IRLA)				
Excellence in Student		Number of days of Out of School Suspension - Elementary School				
Achievement	Compassionate Schools	Number of days of Out of School Suspension - Middle School				
		Number of days of Out of School Suspension - High School				
	Employee Engagement	% Voluntary Departures				
Employee Success		% of New Employees Registering to Access Health and Wellness Centers (HWC)				
	Employee Wellness	% of New Employees Accessing Health and Wellness Centers (HWC)				
	Innovative Management Practices	Amount of Non Taxpayer Revenue Created				
Taxpayer Value		Amount of Expenses Controlled and Costs Avoided				
	Financial Stewardship	Amount of Penny for Pasco Funds				
Connecting to	Community Outreach	Let's Talk Customer Service Rating				
the Community		Let's Talk Response Time				
	Semester Metrics	5		<b>S1</b>		<b>S</b> 2
		% Students Meeting PreK GOLD Criteria				
Excellence	Rigorous Instruction	% Students with Disabilities Meeting or Exceeding PreK GOLD Criteria				
in Student Achievement		% of course failures in 6th grade				
Acmevement		% of course failures in 9th grade				
	Equitable Practices	% of Students enrolling in Advanced Academic Courses				
		Number of Volunteer Hours				
Connecting to the Community	Family Engagement	Number of Academic Related Opportunities				
		Number of Parents/Guardians Accessing myStudent Accounts				



### 2020-2021 DISTRICT SCORECARD

TO-CLASS EDUC	SCORECARD FOR EL	DUCATIONAL EXCELLENCE K-12	 	
	Annual Metrics			Α
		% of Elementary Learning Experiences Matching Rigor of ELA Standards		
		% of Elementary Learning Experiences Matching Rigor of Math Standards		
		% of Secondary Learning Experiences Matching Rigor of ELA Standards		
		% of Secondary Learning Experiences Matching Rigor of Math Standards		
		% 3rd Graders Proficient in ELA		
		% 3rd Graders Proficient in Math		
	Rigorous Instruction	% 6th Graders Proficient in ELA		
		% 6th Graders Proficient in Math		
		% 8th Graders Proficient in ELA		
		% 8th Graders Proficient in Math		
Excellence		% 8th Graders Proficient in Science		
in Student Achievement		% 10th Graders Proficient in ELA		
		% of Students Proficient in Algebra 1		
	Compassionate Schools	Number of Schools Completing Training Cycle for Trauma Informed Care (TIC)		
		Number of Schools Completing Training Cycle for Positive Behavior Intervention Supports (PBIS)		
		Number of School Personnel Trained in Youth Mental Health First-Aid (YMHFA)		
		Number of Students Participating in District/ State/ National/ International Competitions		
		Grand Mean of Students Engaged according to Gallup Survey		
		Number of Students Earning Industry Certifications		
	Equitable Practices	Number of Students Earning College Credits		
		Federal Uniform Graduation Rate		
		Federal Uniform Graduation Rate for Students with Disabilities		
Employee Success	Employee Engagement	Grand Mean of Employees Engaged according to Gallup Survey		
	Innovative Management	Amount of Non Taxpayer Revenue Created		
Taxpayer Value	Practices	Amount of Expenses Controlled and Costs Avoided		
	Fund Balance	Fund Balance Dollar Amount		
	Financial Stewardship	Bond Rating (Moody's/Fitch Ratings)		
		Use of ThoughtExchange		
Connecting to the Community	Community Outreach	Social Media Engagement		
		Pasco Schools Citizens' Academy Knowledge Gains		



2020-2021 METRIC INFORMATION							
Strategic Pillar	Metric Title	Metric Definition	2020-2021 District Goals	2021-2022 District Goals	2022-2023 District Goals		
	% 1st graders on target for Reading (IRLA)	The percentage of 1st grade students whose reading performance meets or exceeds the expected level and whose monthly reading progress meets or exceeds 10%, as defined by the Independent Reading Level Assessment.	Q1: 1.2 57% Q2: 1.4 67% Q3: 1.6 77% Q4: 1.9-1.99 87%	Q1: 1.2 59% Q2: 1.4 69% Q3: 1.6 79% Q4: 1.9-1.99 89%	Q1: 1.2 59% Q2: 1.4 69% Q3: 1.6 79% Q4: 1.9-1.99 89%		
	% 1st graders on level for Reading (IRLA)	The percentage of 1st grade students whose reading performance meets or exceeds the expected level, as defined by the Independent Reading Level Assessment.	Q1: 2G 62% Q2: 1B 72% Q3: 2B 82% Q4: 2B/1R 92%	Q1: 2G 64% Q2: 1B 74% Q3: 2B 84% Q4: 2B/1R 94%	Q1: 2G 64% Q2: 1B 74% Q3: 2B 84% Q4: 2B/1R 94%		
	Number of days of Out of School Suspension- Elementary	Number of days elementary school students are suspended out of school for discipline reasons	Decrease 10%	Decrease 10%	Decrease 10%		
	Number of days of Out of School Suspension- Middle	Number of days middle school students are suspended out of school for discipline reasons	Decrease 10%	Decrease 10%	Decrease 10%		
ent	Number of days of Out of School Suspension- High	Number of days high school students are suspended out of school for discipline reasons	Decrease 10%	Decrease 10%	Decrease 10%		
Student Achievement	% Students meeting PreK GOLD Criteria	The percentage of all 3-year-old Head Start and 4-year-old Head Start and/or voluntary Pre-K children whose performance is demonstrated to be on target, as defined by teaching strategies GOLD Criteria in the areas of approaches to Learning, Cognitive and General Knowledge (including math), Language and Literacy, and Physical Health.	Annual 80%	Annual 80%	Annual 85%		
t Achi	% Students with disabilities meeting or exceeding PreK GOLD Criteria	The percentage of all 3 and 4-year-old children with disabilities whose performance is demonstrated to be on target, as defined by teaching strategies GOLD Criteria in the areas of approaches to Learning, Cognitive and General Knowledge (including math), Language and Literacy, and Physical Health.	Annual 60%	Annual 60%	Annual 60%		
en	% of Course Failures 6th Grade	% of 6th graders with 1 or more course failures.	>3% decrease from prior year				
tud	% of Course Failures 9th Grade	% of 9th graders with 1 or more course failures.	>3% decrease from prior year				
in St	% of students enroll- ing in an Advanced Academic Course	% of students enrolled in 1 or more Advanced, Honors, AICE, AP or DE course.	>5% increase from prior year				
Ð	% of Elementary Learning Experiences Matching Rigor of ELA Standards	% of elementary ELA classrooms aligned to the standards as evidenced on the Instructional Practice Guides (Achieve the Core)	85%	90%	90%		
Excellenc	% of Elementary Learning Experiences Matching Rigor of Math Standards	% of elementary Mathematics classrooms aligned to the standards as eveidenced on the Instructional Practice Guides (Achieve the Core)	85%	90%	90%		
ШX	% of Secondary Learning Experiences Matching Rigor of ELA Standards	% of secondary ELA classrooms aligned to the standards as evidenced on the Instructional Practice Guides (Achieve the Core)	85%	90%	90%		
	% of Secondary Learning Experiences Matching Rigor of Math Standards	% of secondary Mathematics classrooms aligned to the standards as evi- denced on the Instrucitonal Practice Guides (Achieve the Core)	85%	90%	90%		
	% 3rd graders proficient in ELA	% of 3rd grade students achieving proficient or better on the Grade 3 ELA FSA.	>3 percentage pt. increase from prior year				
	% 3rd graders proficient in Math	% of 3rd grade students achieving proficient or better on the Grade 3 Math FSA.	>3 percentage pt. increase from prior year				
	% 6th graders proficient in ELA	% of 6th grade students achieving proficient or better on the Grade 6 ELA FSA.	>3 percentage pt. increase from prior year				

	2020-2021 METRIC INFORMATION							
Strategic Pillar	Metric Title	Metric Definition	2020-2021 District Goals	2021-2022 District Goals	2022-2023 District Goals			
	% 6th graders proficient in Math	% of 6th grade students achieving proficient or better on the Grade 6 Math FSA.	>3 percer	>3 percentage pt. increase from prior year				
	% 8th graders proficient in ELA	% of 8th grade students achieving proficient or better on the Grade 8 ELA FSA.	>3 percentage pt. increase from prior year					
	% 8th graders proficient in Math	% of 8th grade students achieving Level 3 or higher on the Grade 8 FSA.	>3 percentage pt. increase from prior year					
4	% 8th graders proficient in Science	% of 8th grade students achieving proficient or better on the Grade 8 Science FCAT 2.0.	>3 percentage pt. increase from prior year					
en	% 10th graders proficient in ELA	% of 10th grade students achieving proficient or better on the Grade 10 ELA FSA.	>3 percen	tage pt. increase from	prior year			
em	% of students proficient in Algebra 1	% of Algebra 1 students achieving Proficient or better on the Algebra 1 EOC.	>3 percen	tage pt. increase from	prior year			
hiev	Percentage of schools completing training cycle for Trauma Informed Care (TIC)	Percentage of schools that have completed a training cycle for Trauma Informed Care (TIC) at Phase 1 or Phase 2	65%	75%	85%			
Student Achievement	Percentage of schools, including charter schools active in implementaion of Positive Behavior Intervention Supports (PBIS)	Percentage of schools, including charter schools active in implementaion of Positive Behavior Intervention Supports (PBIS) at Tier 1 or Tler 2	94%	100%	100%			
in Stu	Percentage of school personnel trained in Youth Mental Health First-Aid (YMHFA)	Percentage of school personnel trained in the 6 hour Youth Mental Health First-Aid (YMHFA)	25%	35%	45%			
	Number of Students participating in competitions	Number of students participating in district, state and national academic or perfoming arts competiions.	>5% Increase from prior year					
llen	Student Engagement according to Gallup Survey	The grand mean of Pasco County students that are engaged in their school experience as defined by the annual Gallup student survey.	Annual 3.81	Annual 3.89	Annual 3.95			
Excellence	Number of Students Earning Industry Certifications	The number of students earning nationally recognized industry certifications as determined by an independent, third-party certifying entity.	>5% Increase from prior year					
Ш	Number of students Earning College Credits	Number of students who are eligible to earn at least 1 college credit.	Annual 44%	Annual 47%	Annual 49%			
	Federal Uniform Graduation Rate	Percentage of students who graduate with a standard high school diploma within four years of their first enrollment in ninth grade.	Annual 88%	Annual 90%	Annual 91%			
	Federal Uniform Graduation Rate for Students with Disabilities	Percentage of students with disabilities who graduate with a standard high school diploma within four years of their first enrollment in ninth grade.	Annual 81%	Annual 82%	Annual 83%			



	2020-2021 METRIC INFORMATION							
Strategic Pillar	Metric Title	Metric Definition	2020-2021 District Goals	2021-2022 District Goals	2022-2023 District Goals			
	Employee Engagement Grand Mean	The grand mean of Paco County school district employees that are engaged in their work experience as defined by the annual Gallup employee survey.	Annual: 3.99	Annual: 4.06	Annual: 4.11			
Employee Success	% of Voluntary Departures	Percentage of employees (excluding temporary employees, substitute personnel and student employees) who leave Pasco by choice. This excludes terminations, resignations in lieu of termination, death, retirees.	Annual: 6.8%	Annual: 6.5%	Annual: 6.5%			
	% of Eligible New Employ- ees who regis- tered to access HWC services	The percentage of new employees eligible to participate in the Board's group health plan who actually registered to access services provided by the health and wellness centers (New employee is defined as an employee who is newly eligible to receive medical insurance from the district.)	Annual: 75%	Annual: 80%	Annual: 80%			
	% of registered Eligible New Employees who accessed HWC services within one year of employment	The percentage of employees who actually registered, accessed services and had face-to-face contact with a provider at the health and wellness center.	Annual: 35%	Annual: 40%	Annual: 40%			



	2020-2021 METRIC INFORMATION							
Strategic Pillar	Metric Title	Metric Definition	2020-2021 District Goals	2021-2022 District Goals	2022-2023 District Goals			
r Value	Non-Taxpayer Revenue Created	The total amount of revenue generated by the P-card/ePayables purchasing programs, the alternative fuel program, the vending machine program, the cell tower program, and the investment program.	Annual: \$835,000	Annual: \$840,000	Annual: \$845,000			
	Expenses Controlled and Costs Avoided	Total cost reduction and/or cost avoidance in the operations of the CNG station, the Breakfast in the Classroom Program, and the efficiency of our Maintenance Program.	Annual: \$50,000	Annual: \$75,000	Annual: \$80,000			
aye	Fund Balance Dollar Amount	The total dollar amount of the fund balance.	Annual: \$26,907,180	Annual: \$27,714,395	Annual: \$27,862,345			
<b>Faxpayer</b>	Bond Rating	The District's bond rating as reported by Moody's (or other designated rating agency).	Annual: AA3	Annual: AA3	Annual: AA2			
	Audits Requiring Reimbursement	The amount of money required to be reimbursed to funding agencies as a result of negative audit or program review results.	Annual: 0	Annual: 0	Annual: 0			
	Penny for Pasco Funds	The total amount of revenue generated by the Penny for Pasco program.	Annual: \$27,447,428	Annual: \$28,548,674	Annual: \$28,548,674			



	2020-2021 METRIC INFORMATION							
Strategic Pillar	Metric Title	Metric Definition	2020-2021 District Goals	2021-2022 District Goals	2022-2023 District Goals			
	Social Media Engagement	The number of people who like, comment on, or share the District's Facebook and Twitter posts.	Maintain	Maintain	Maintain			
	Volunteer Hours	The number volunteer hours performed by approved volunteers.	3% increase	3% increase	3% increase			
	Athletic Volunteer Hours	The number of volunteer hours logged to athletics per year.	3% increase	3% increase	3% increase			
Connecting to he Community	Number of Parents/ Guardians Accessing myStudent Accounts	The cumulative number of parents who access the Parent Portal of the myStudent information system to access information on their student's grades, attendance, test history and demographics.	5% increase	5% increase	5% increase			
Conr the C	Use of Thought Exchange	The number of ThoughtExchanges administered per year.	50% increase	50% increase	50% increase			
	Pasco Schools Citizens' Academy	The percentage of participants ranking their level of knowledge after the academy as extremely knowledgeable.	15%	17%	19%			
	Let's Talk	The average customer service rating	Exce	ed National Me	edian			
	Let S laik	The average response time	Belo	ow National Me	dian			



# The Journey To Excellence...





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Pasco County Schools does not discriminate on the basis of race, color, sex/gender, religion, national origin, marital status, disability, age or genetic information in its educational programs, services or activities, or in its hiring and employment practices. The district also provides equal access to its facilities to the Boy Scouts and other patriotic youth groups, as required by the Boy Scouts of America Equal Access Act. Questions, complaints, or requests for additional information regarding discrimination or harassment may be sent to:

Sandra May, Equity Manager/Title IX Coordinator, smay@pasco.k12.fl.us 7227 Land O' Lakes Blvd. • Land O' Lakes, FL 34638 • (813) 794-2679 • (813) 794-2119 FAX